National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program
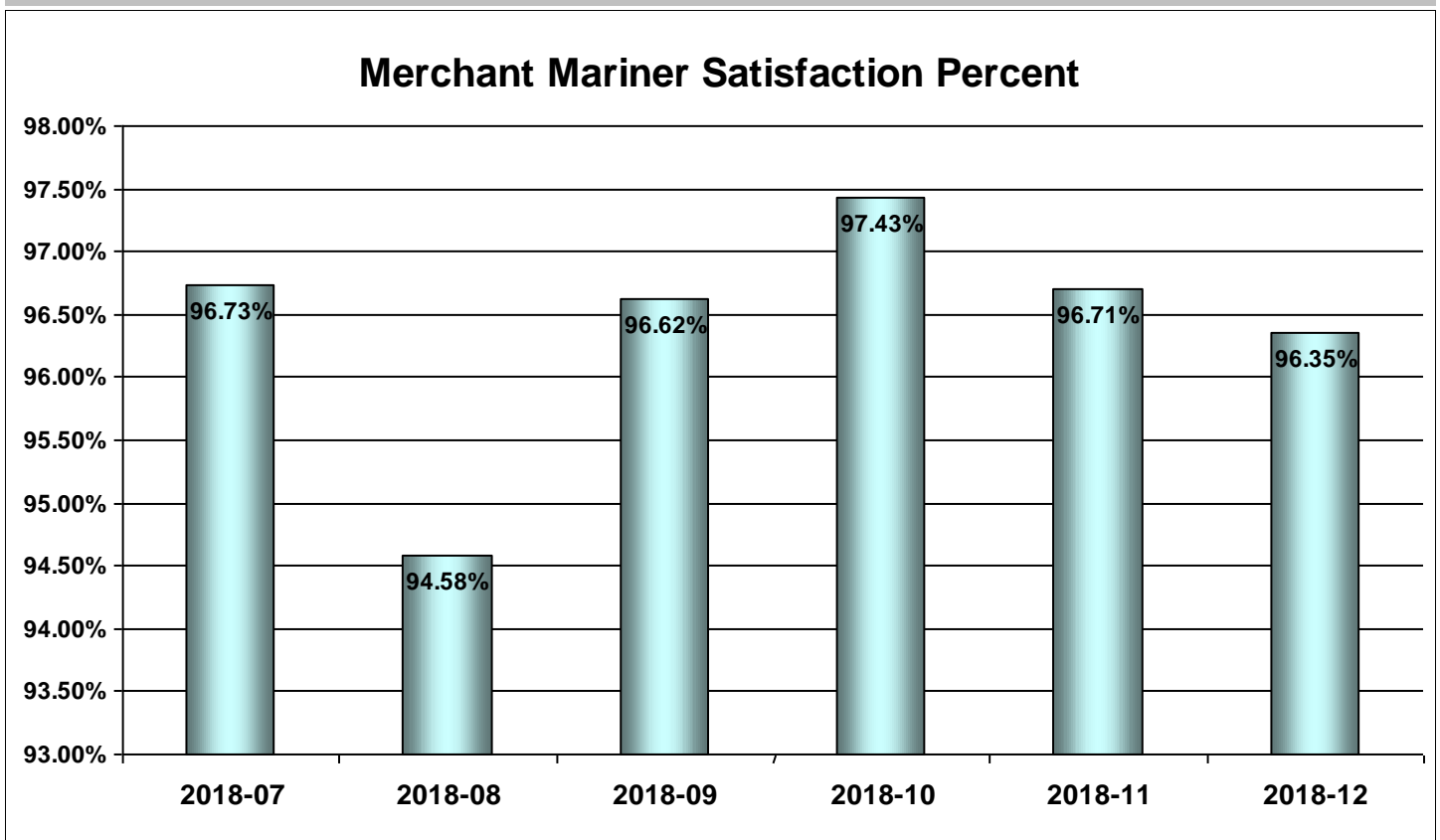
Month of Performance [2018-12]

Merchant Mariner Satisfaction Percent

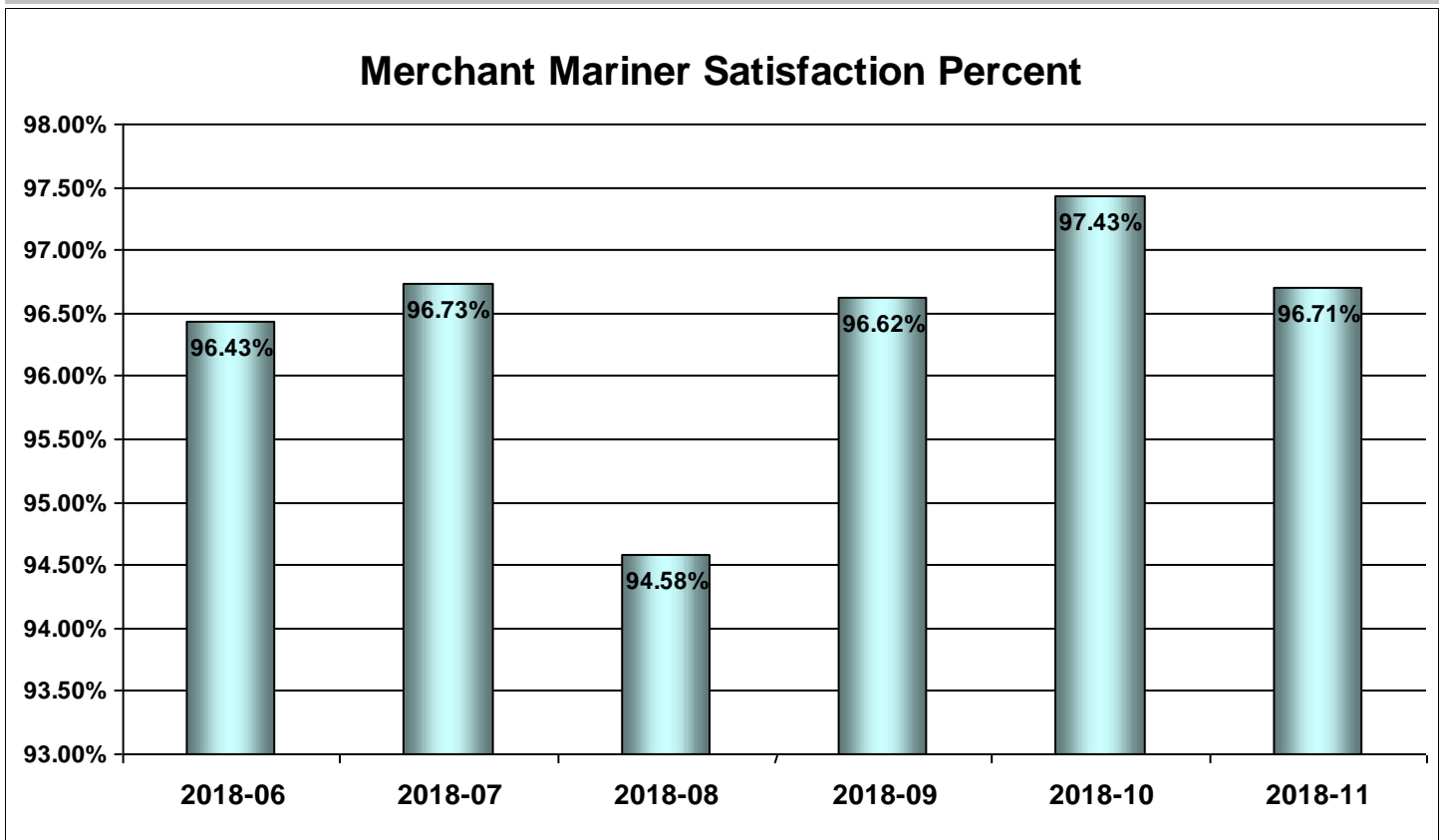| Month	Satisfaction Percent
2018-07	96.73%
2018-08	94.58%
2018-09	96.62%
2018-10	97.43%
2018-11	96.71%
2018-12	96.35%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

98.00%	
97.50%	
97.00%	
96.50%	
96.00%	
95.50%	
95.00%	
94.50%	
94.00%	
93.50%	
93.00%	

96.43%   96.73%   94.58%   96.62%   97.43%   96.71%

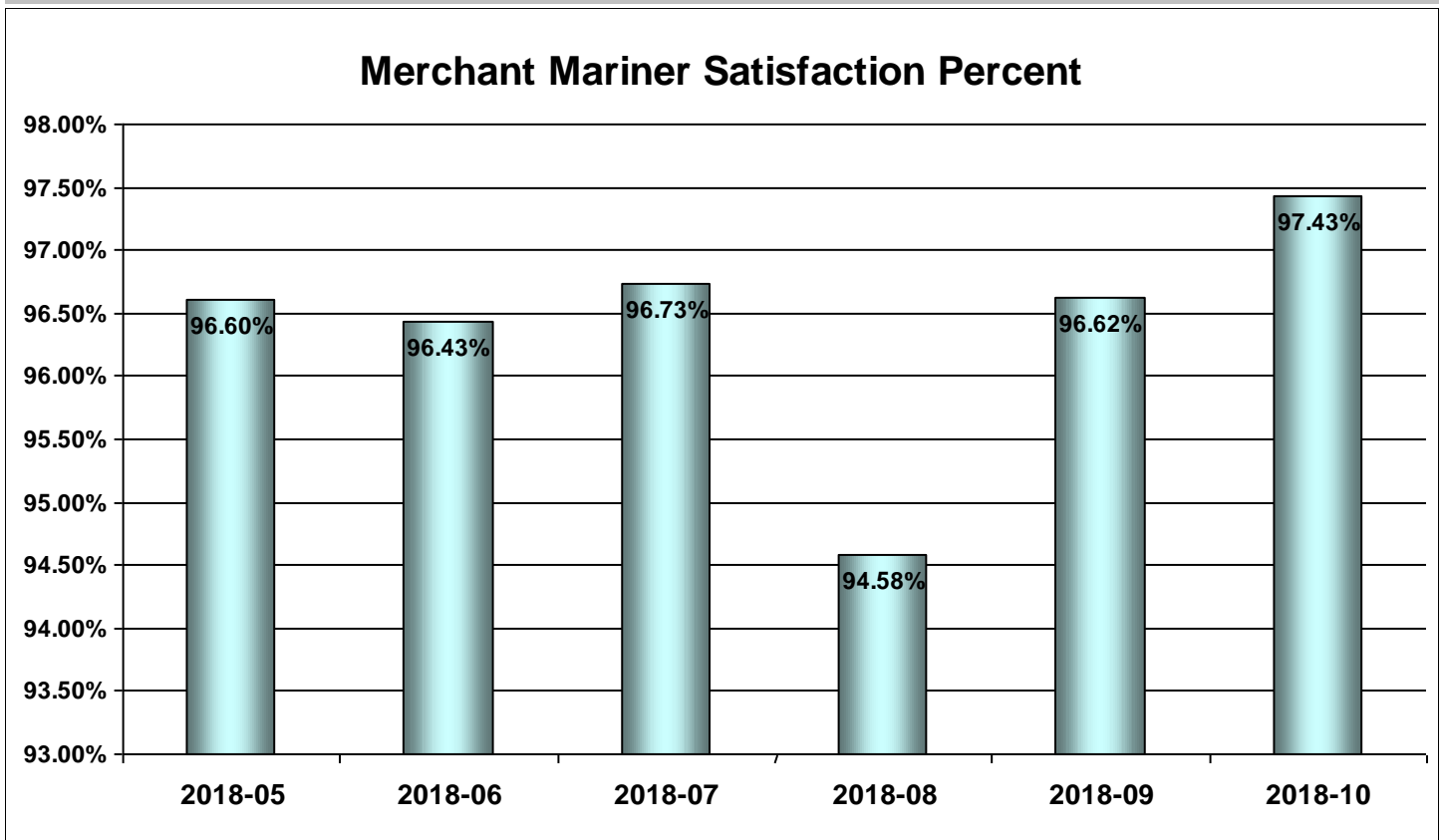2018-06   2018-07   2018-08   2018-09   2018-10   2018-11

**Percent of mariners providing feedback whose individual response averages affirm satisfaction in
their experiences with the NMC and the Mariner Credentialing Processes.**

Merchant Mariner Satisfaction Percent

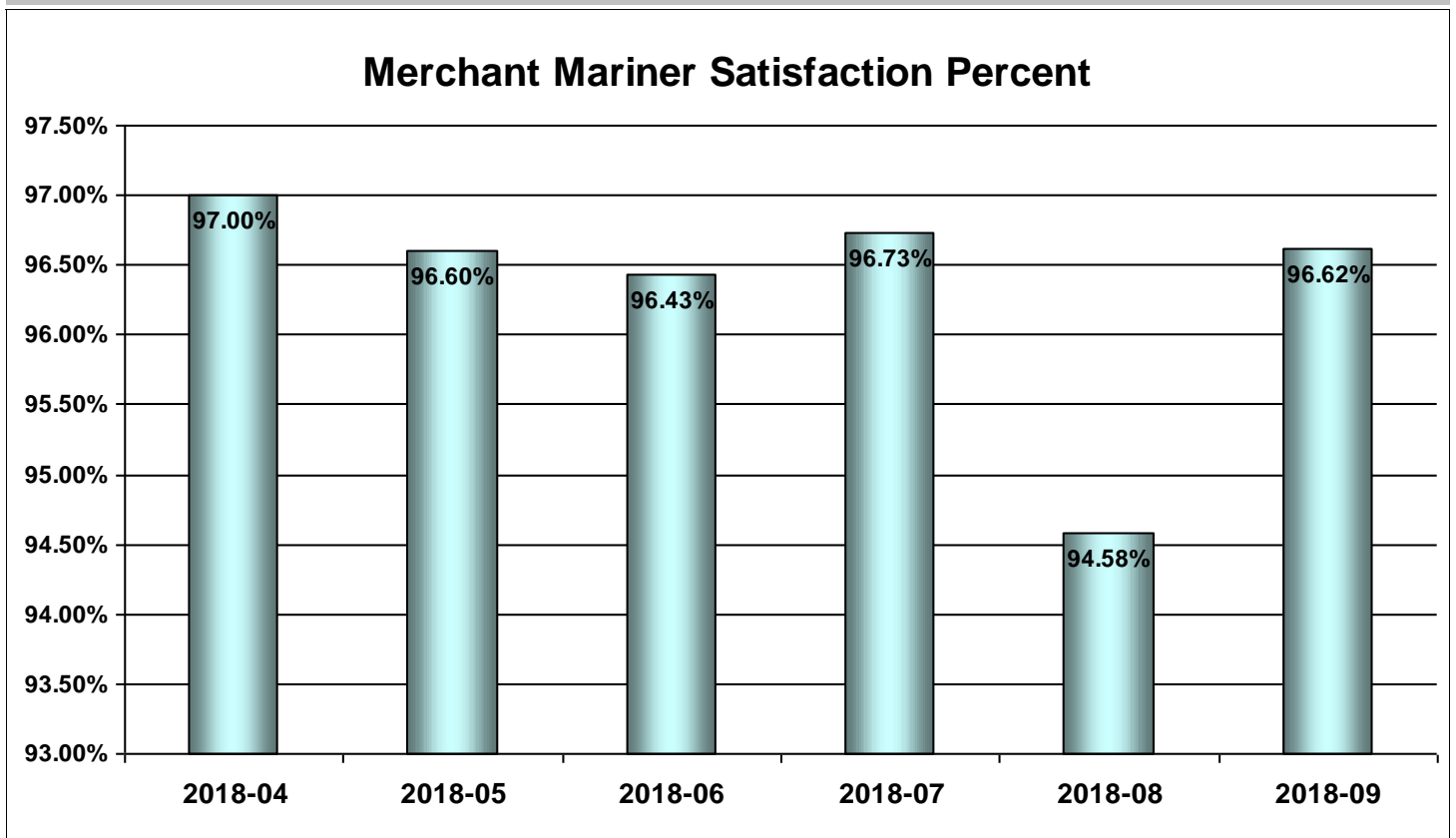| Month	Percent
2018-05	96.60%
2018-06	96.43%
2018-07	96.73%
2018-08	94.58%
2018-09	96.62%
2018-10	97.43%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

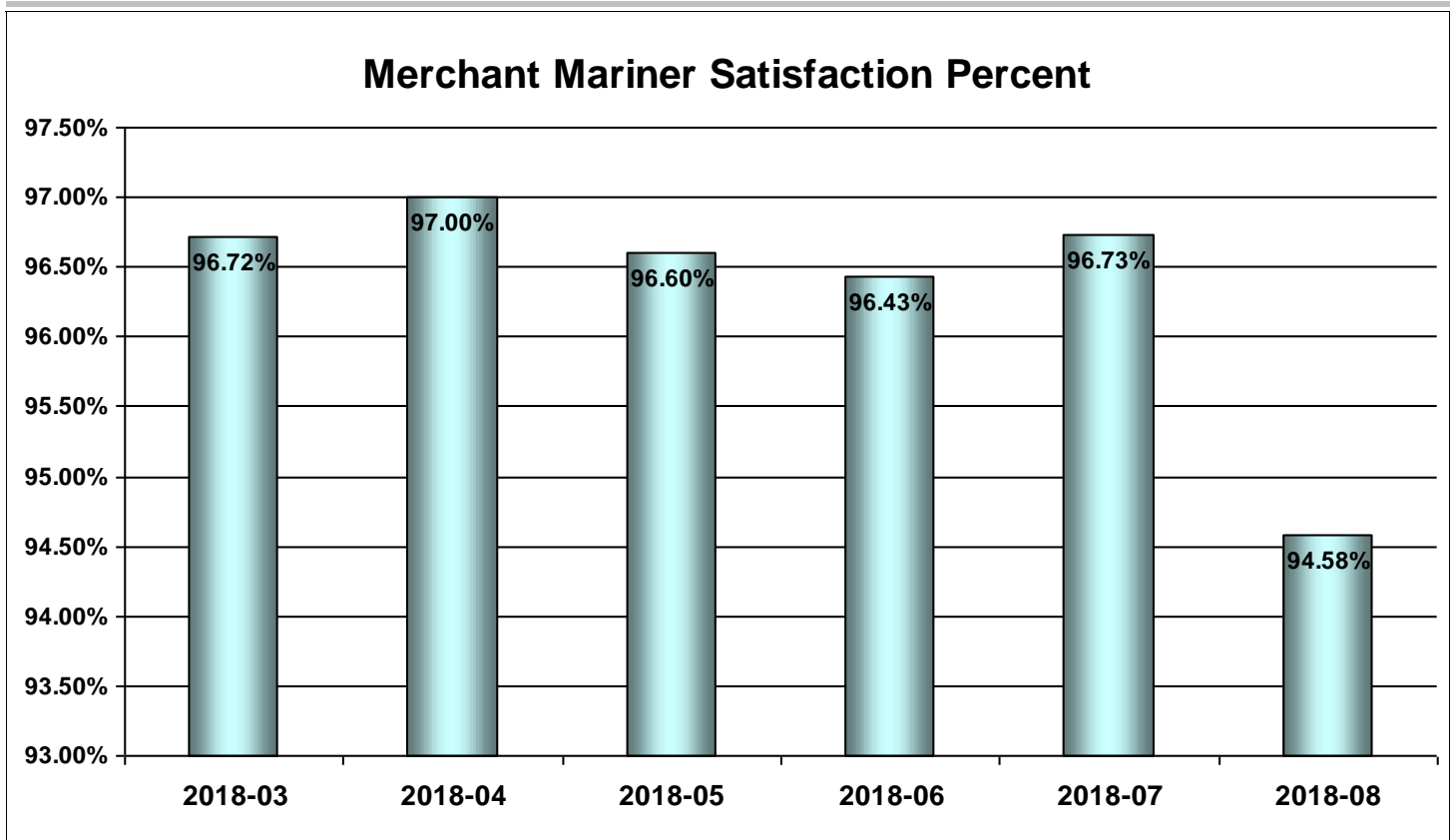| Month	Percent
2018-04	97.00%
2018-05	96.60%
2018-06	96.43%
2018-07	96.73%
2018-08	94.58%
2018-09	96.62%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

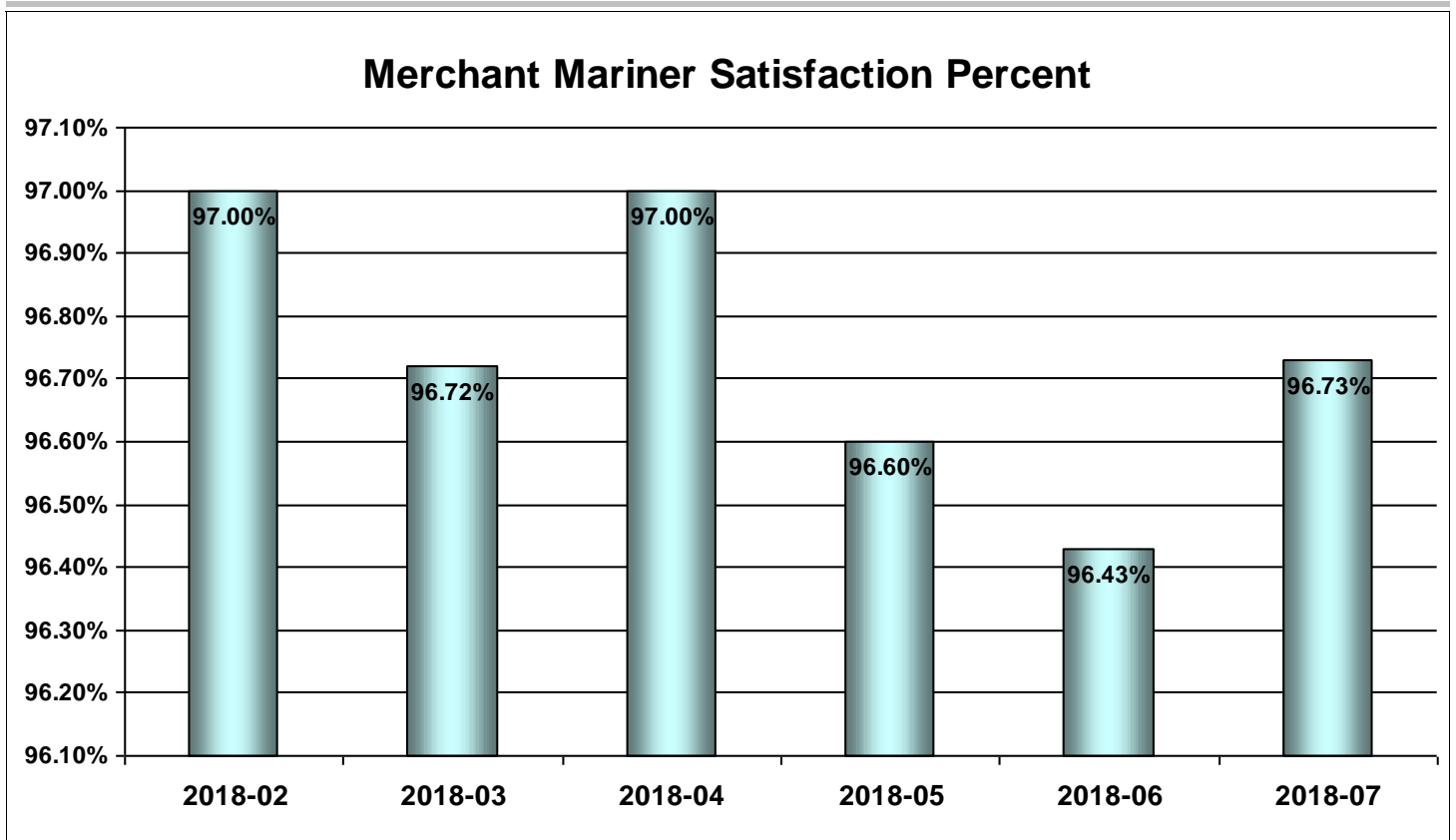| Month	Percent
2018-03	96.72%
2018-04	97.00%
2018-05	96.60%
2018-06	96.43%
2018-07	96.73%
2018-08	94.58%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program

Merchant Mariner Satisfaction Percent

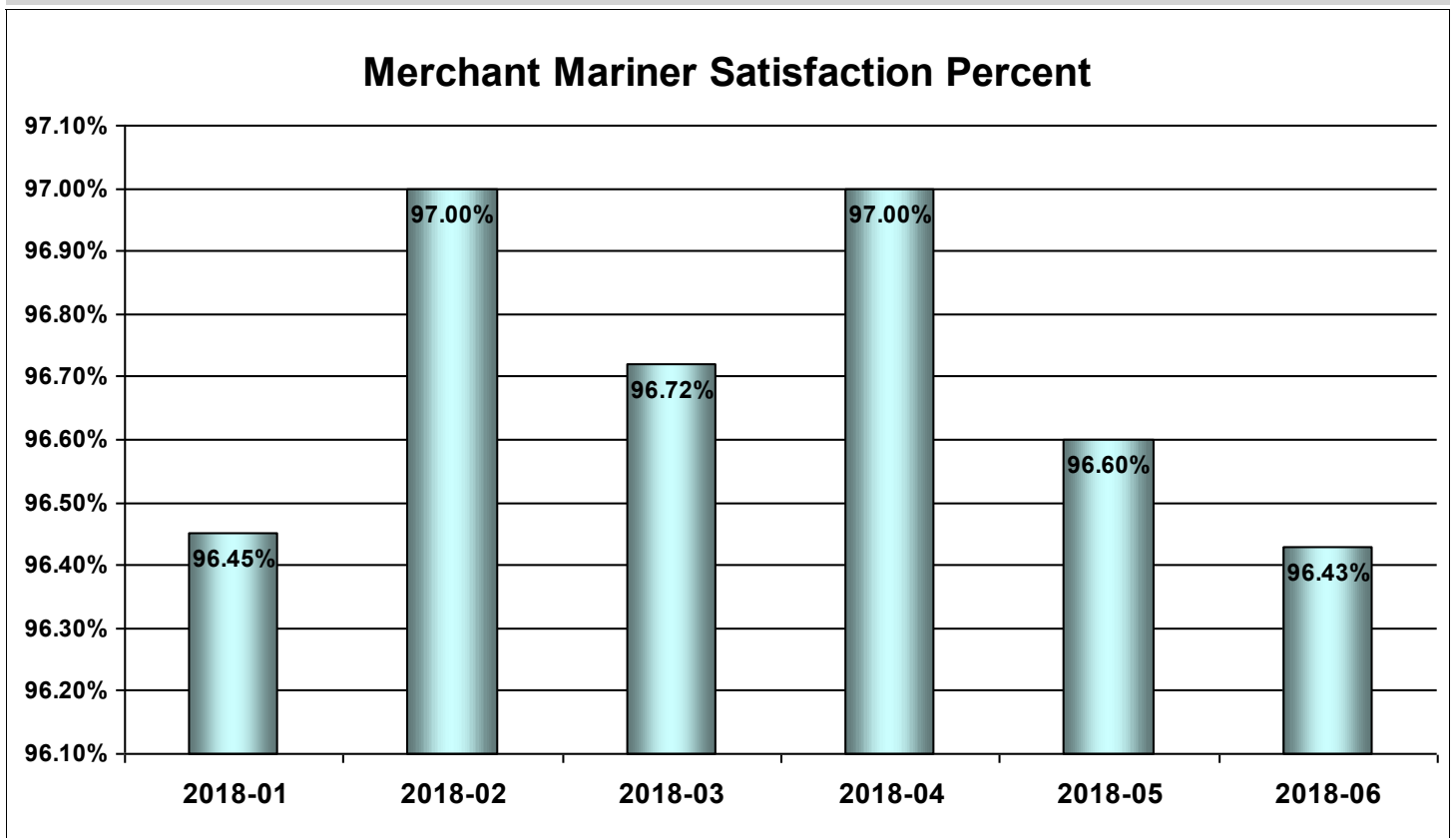| Month	Percent
2018-02	97.00%
2018-03	96.72%
2018-04	97.00%
2018-05	96.60%
2018-06	96.43%
2018-07	96.73%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program

Month of Performance [2018-06]

Merchant Mariner Satisfaction Percent

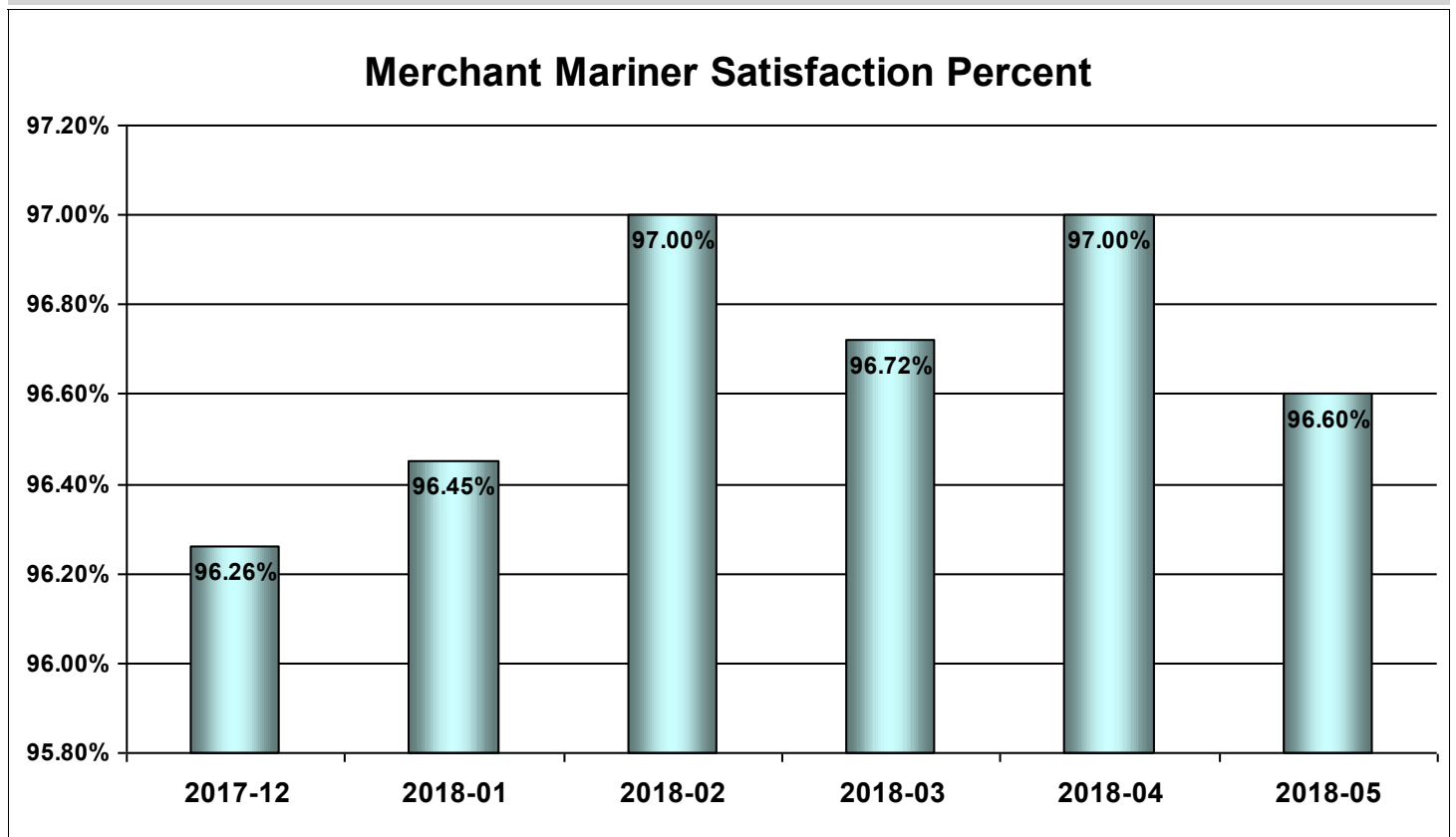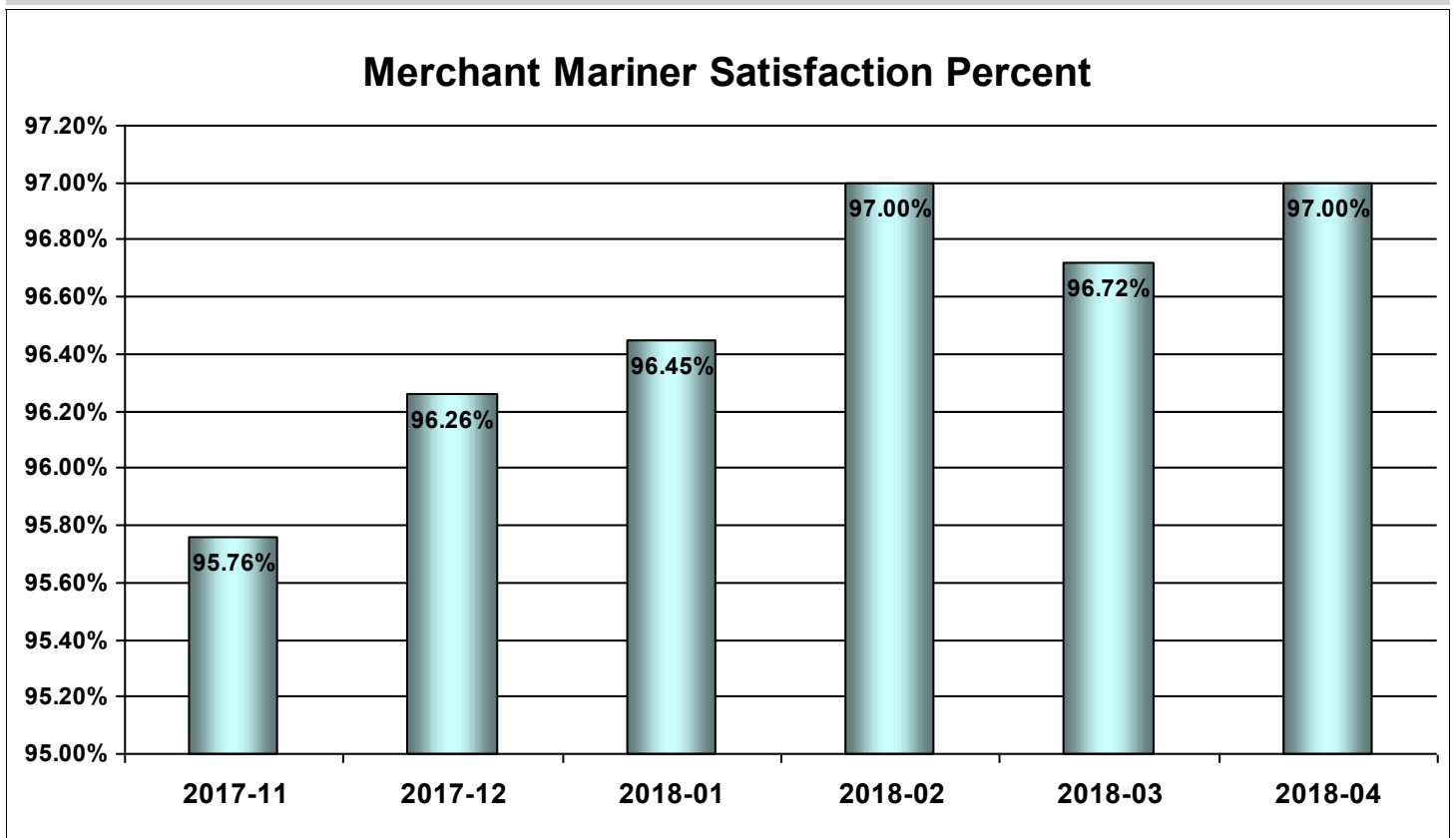| Month	Percent
2018-01	96.45%
2018-02	97.00%
2018-03	96.72%
2018-04	97.00%
2018-05	96.60%
2018-06	96.43%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

2017-12	2018-01	2018-02	2018-03	2018-04	2018-05
96.26%	96.45%	97.00%	96.72%	97.00%	96.60%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

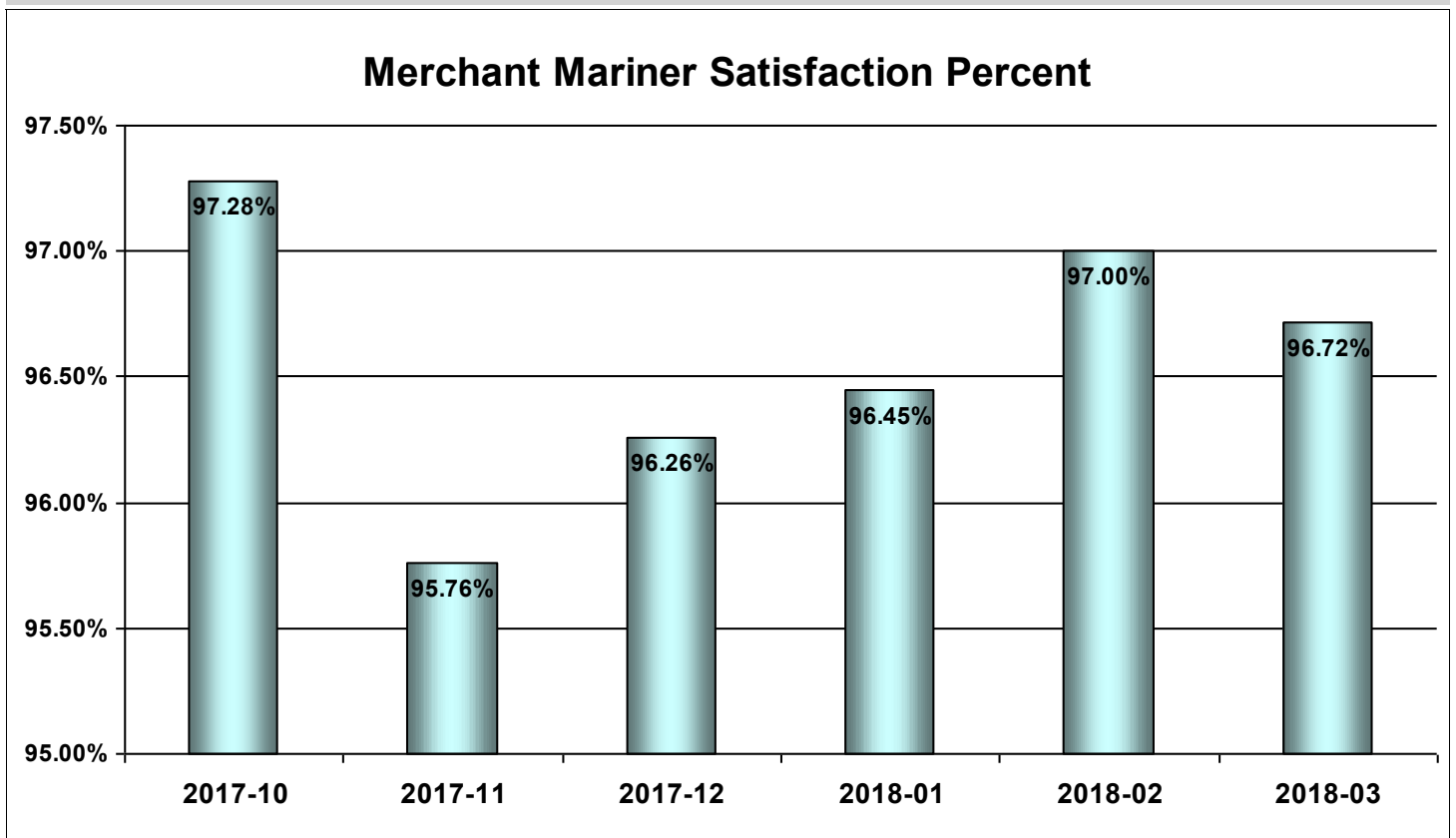| Month	Percent
2017-11	95.76%
2017-12	96.26%
2018-01	96.45%
2018-02	97.00%
2018-03	96.72%
2018-04	97.00%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.
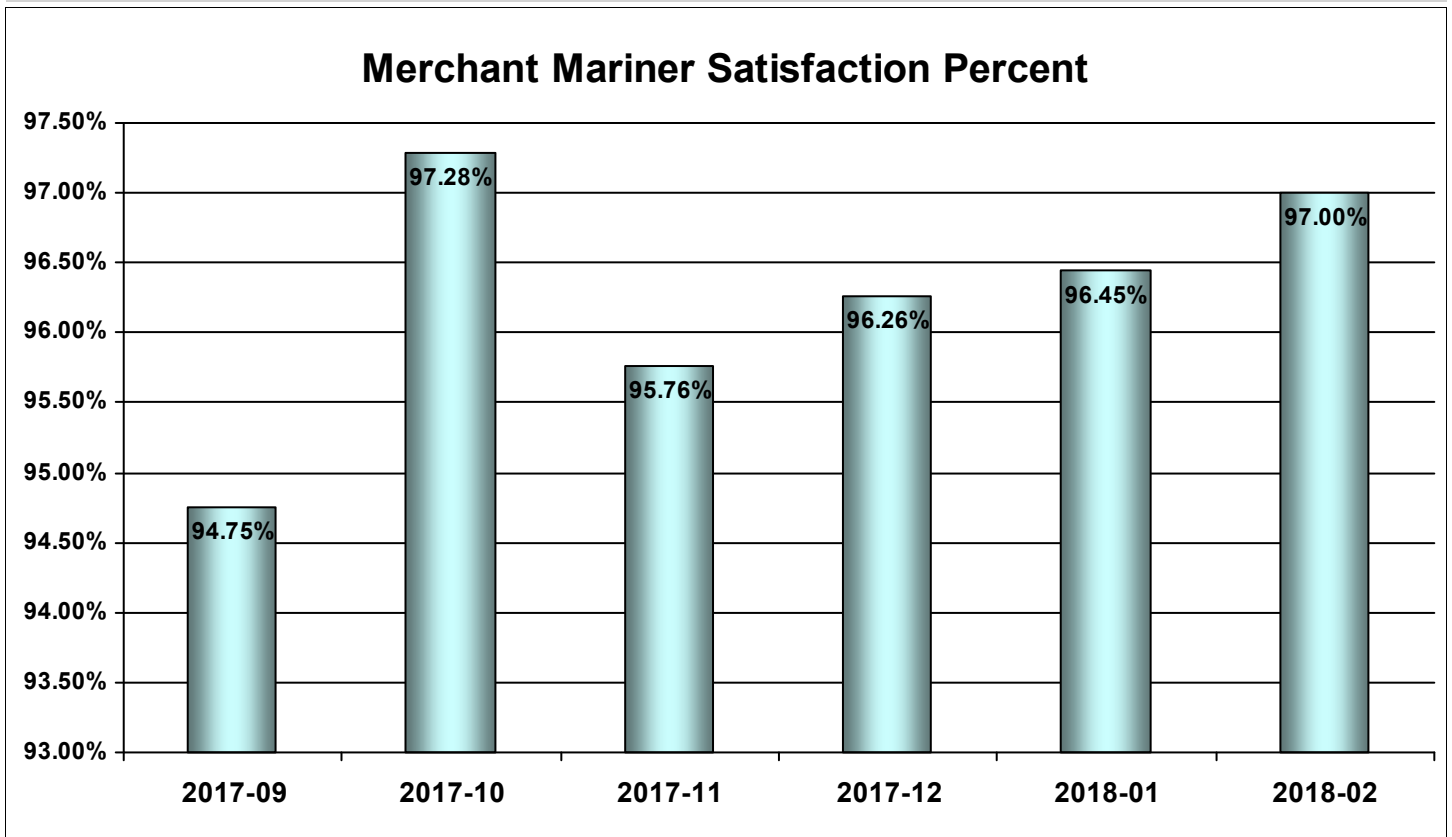
Merchant Mariner Satisfaction Percent

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

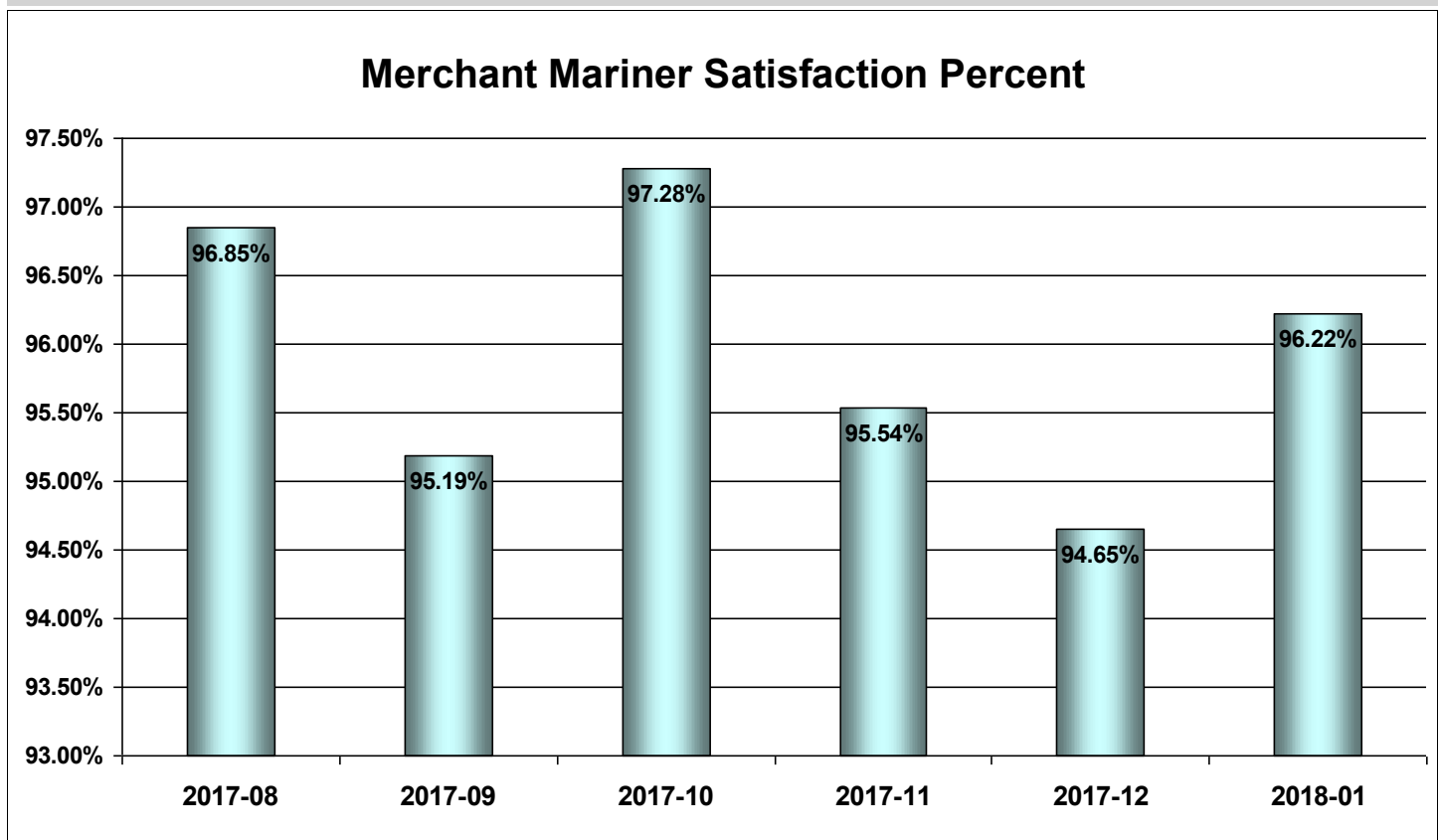| Month	Satisfaction Percent
2017-09	94.75%
2017-10	97.28%
2017-11	95.76%
2017-12	96.26%
2018-01	96.45%
2018-02	97.00%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

Merchant Mariner Satisfaction Percent

Month	Percent
2017-08	96.85%
2017-09	95.19%
2017-10	97.28%
2017-11	95.54%
2017-12	94.65%
2018-01	96.22%

Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.