

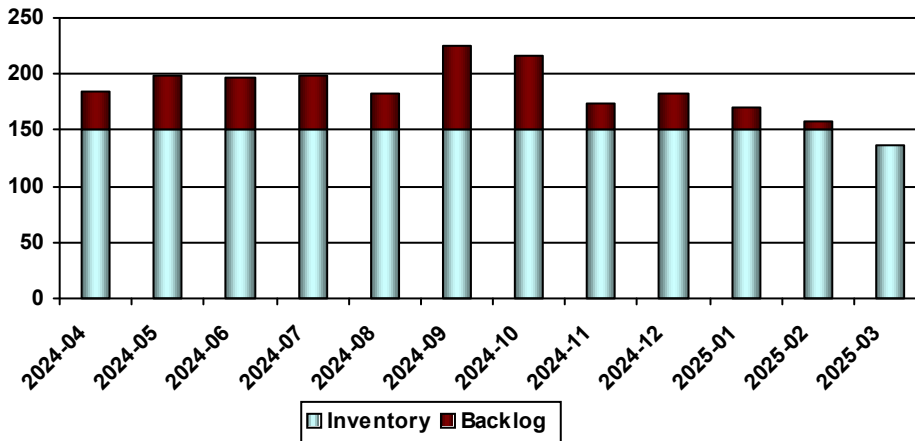


National Maritime Center's (NMC) Monthly Report on the Performance of Course and Program Approvals



Month of Performance [2025-03]

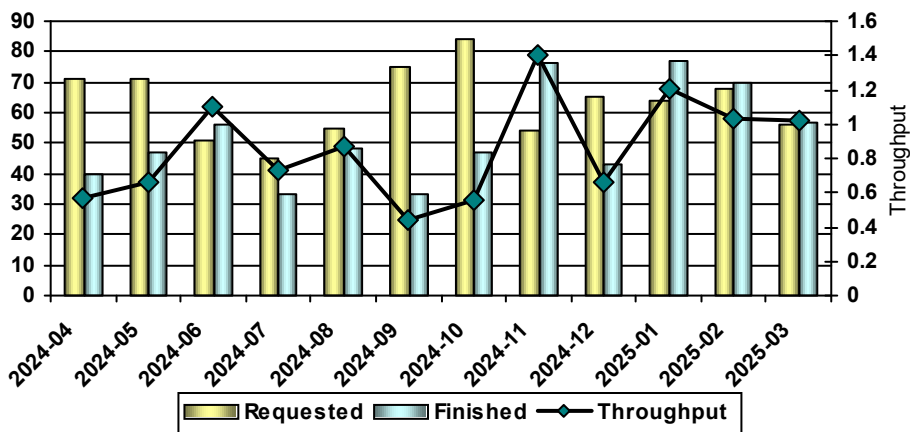
Inventory



Current Inventory = 136

Inventory is the total number of requests in the Program that are currently being processed. The NMC has set a goal of 150 or less in the system at any given time. Backlog of requests refers to the number of applications in excess of that goal.

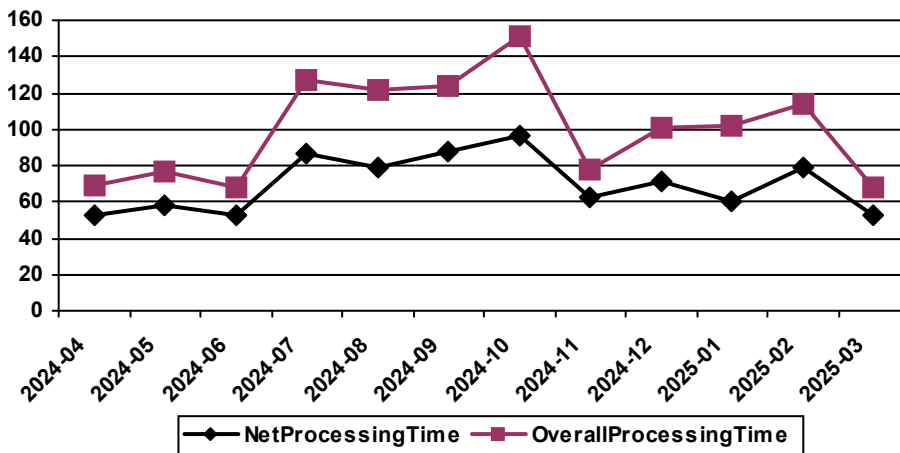
Application Throughput



Current Throughput = 1.02

Throughput is a ratio of the total number of requests finished (approved, denied, withdrawn, or timed out) divided by the number of requests received. The NMC has set a throughput goal of 1 or greater.

Processing Time



Current NPT = 52.91

Processing time is measured in terms of overall processing time (requests submitted date to issued date) and net processing time (NPT). NPT is the total time the Coast Guard spends processing the requests and does not include time waiting for information from providers. The NMC has set a net processing goal of 90 days.

**** 80.00% of approvals are produced within 90 days NPT. ****

"Serving the Nation's Mariners"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>