

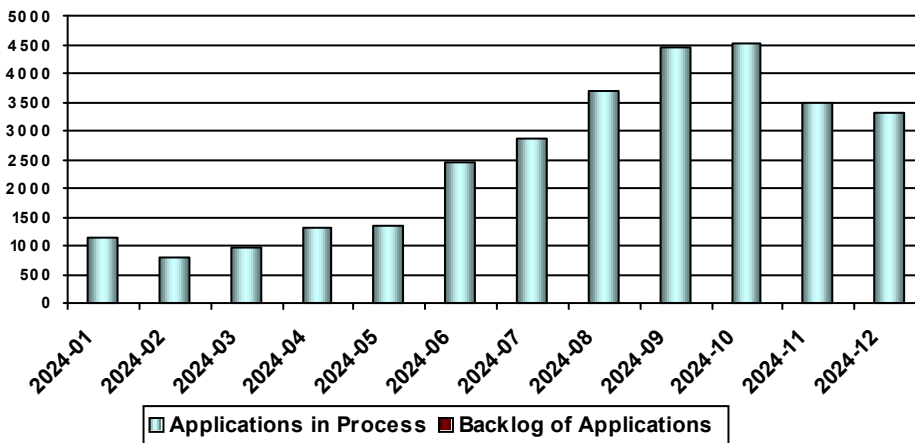


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-12]

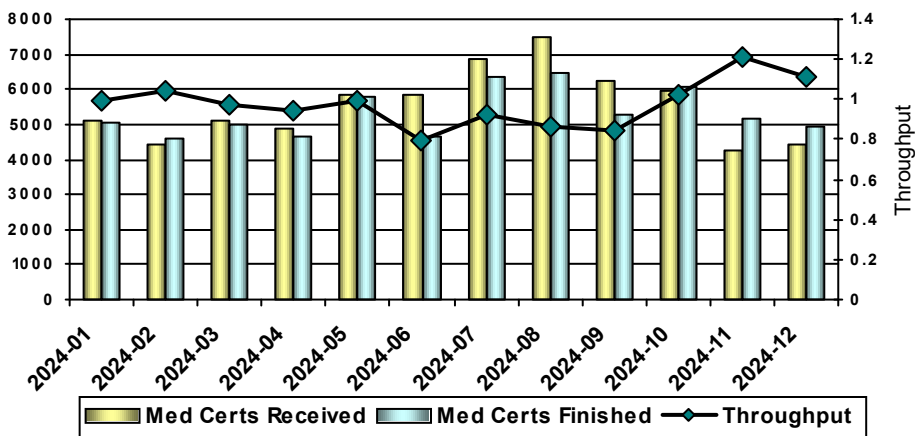
Medical Certificate Application Inventory



Current Inventory = 3304

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

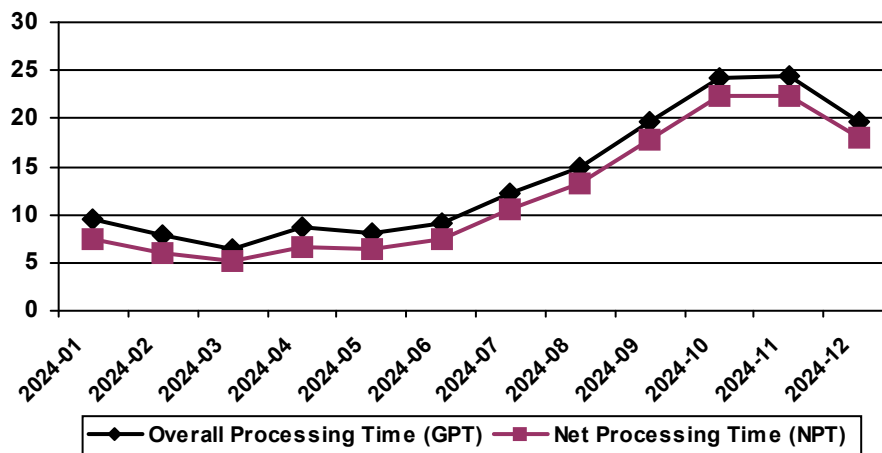
Medical Certificate Application Throughput



Current Throughput = 1.11

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 18.02

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 89% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

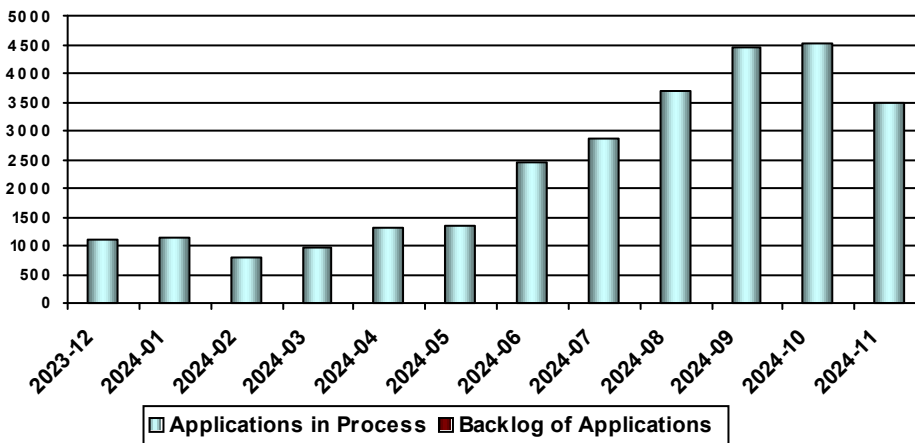


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-11]

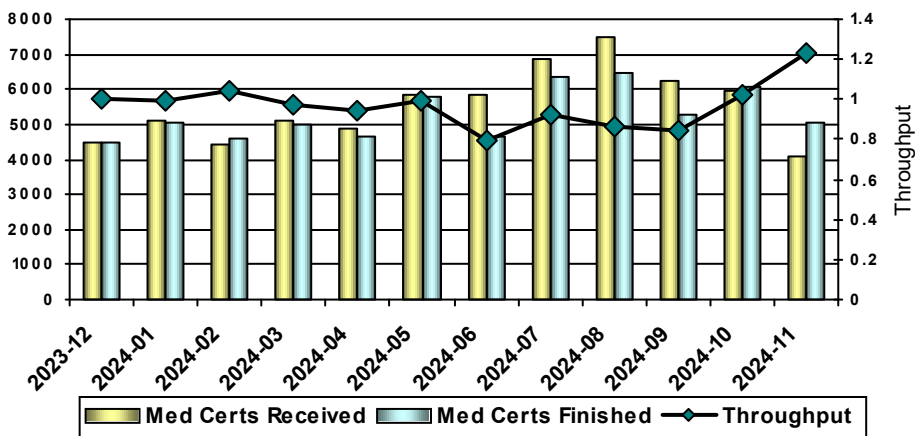
Medical Certificate Application Inventory



Current Inventory = 3481

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

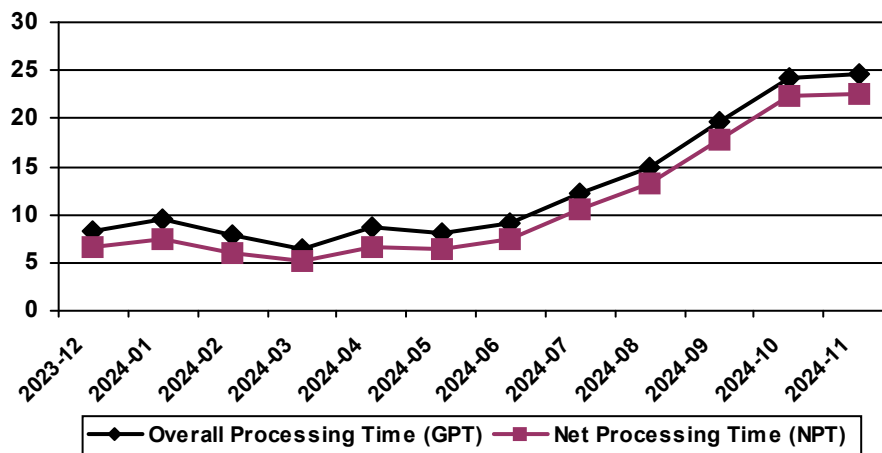
Medical Certificate Application Throughput



Current Throughput = 1.23

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 22.45

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 82% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

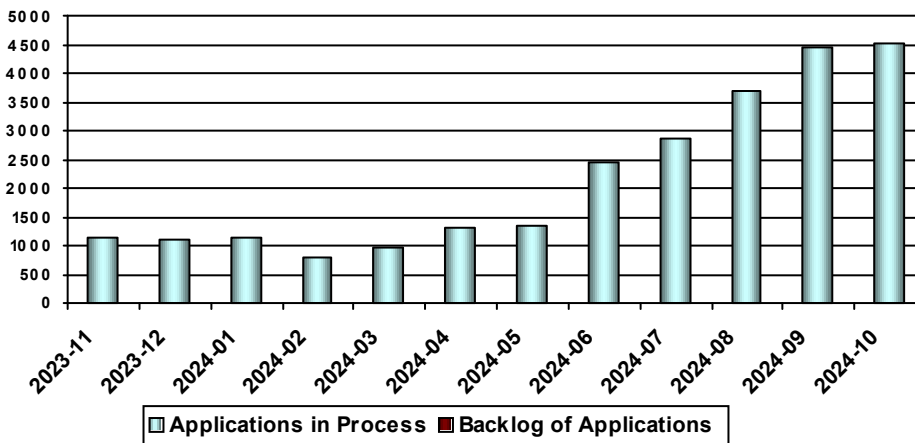


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-10]

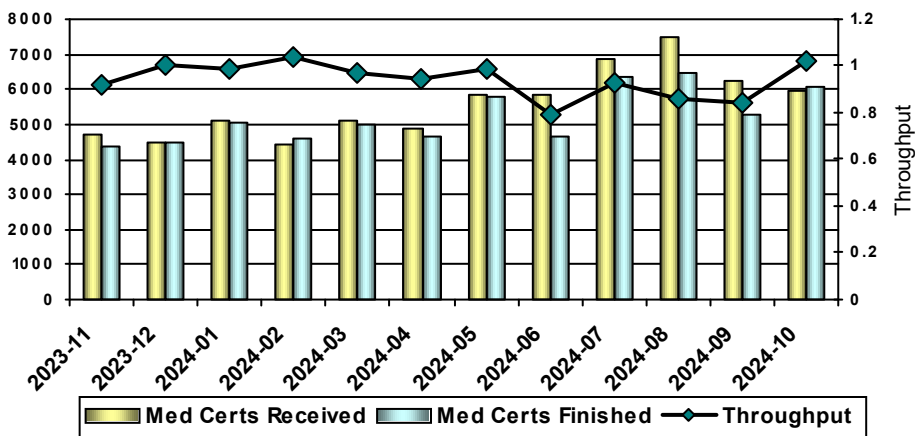
Medical Certificate Application Inventory



Current Inventory = 4521

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

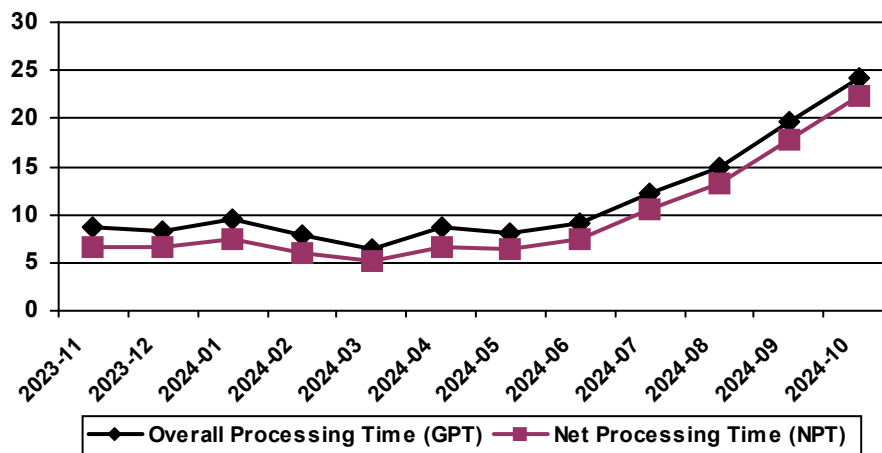
Medical Certificate Application Throughput



Current Throughput = 1.02

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 22.40

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 75% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

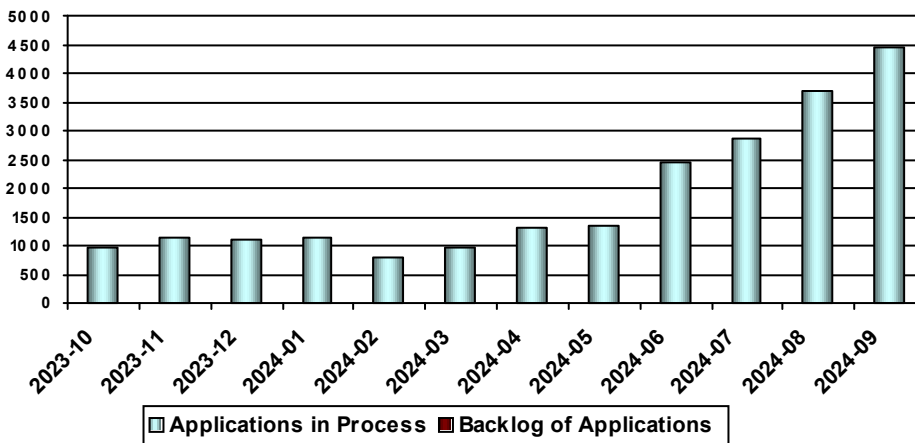


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-09]

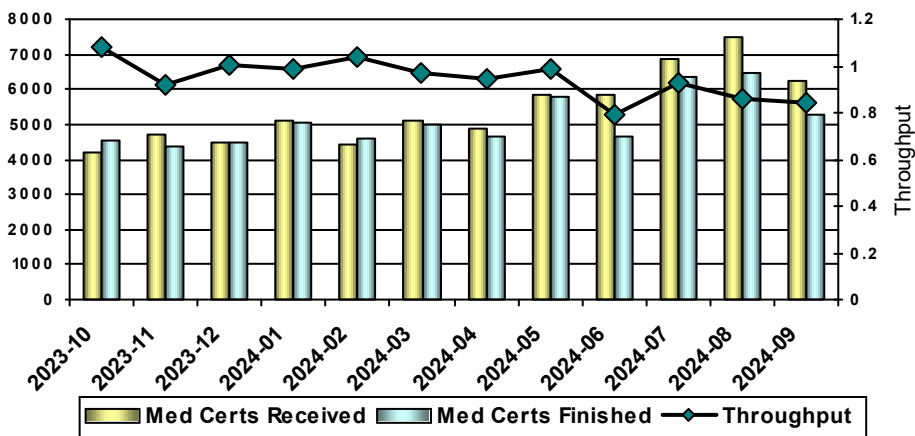
Medical Certificate Application Inventory



Current Inventory = 4448

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

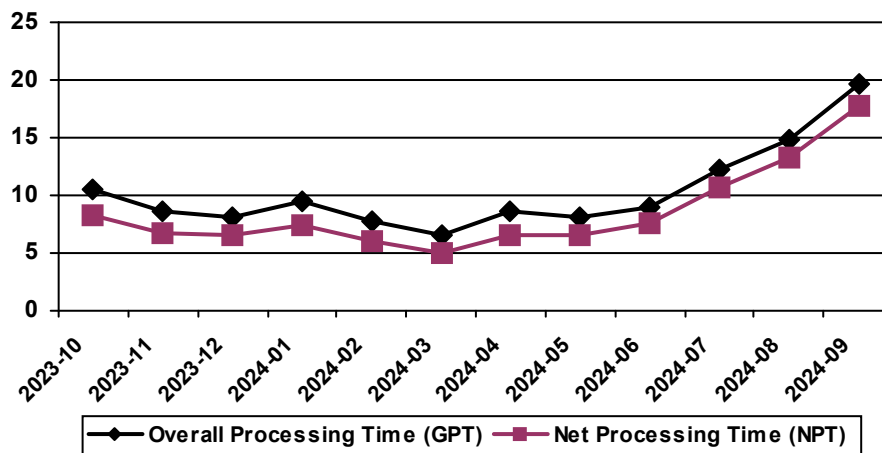
Medical Certificate Application Throughput



Current Throughput = 0.84

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 17.84

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 87% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

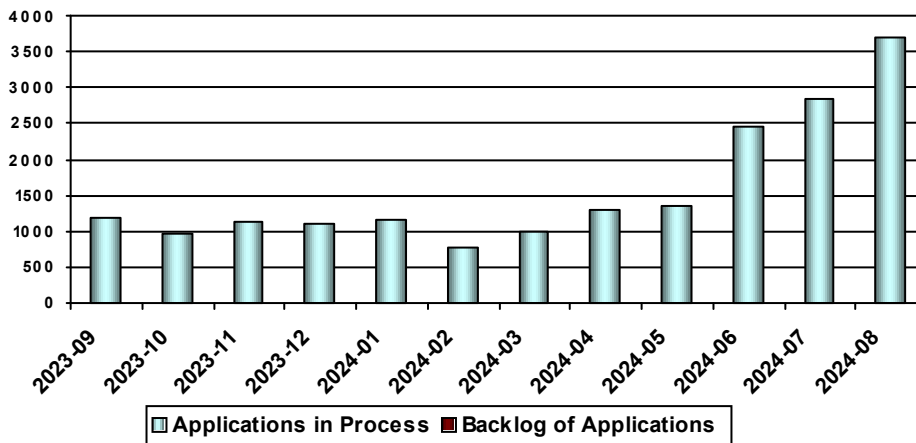


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-08]

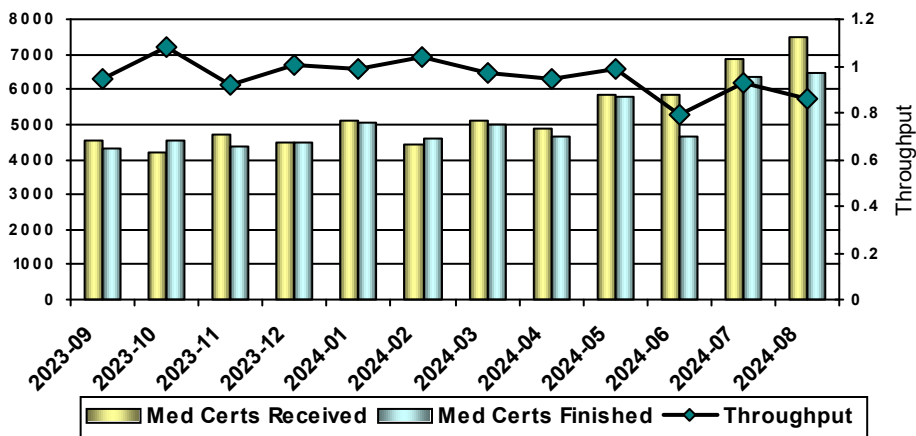
Medical Certificate Application Inventory



Current Inventory = 3705

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed, after review by a clerk, and entered into the system.

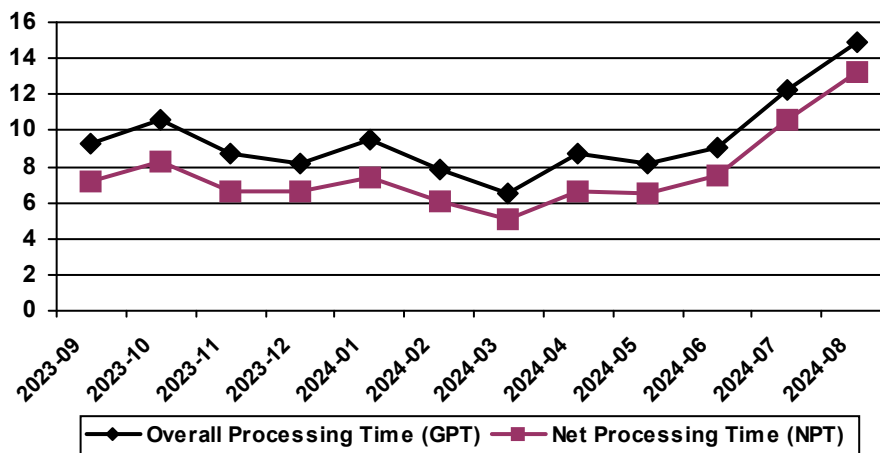
Medical Certificate Application Throughput



Current Throughput = 0.86

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 13.20

NPT reflects the time the Coast Guard works on an application once the application has been reviewed by a clerk and entered into the official production system. **Due to heavy volume, the NMC is experiencing a delay of approximately 30 days before an application can be reviewed by a clerk. This delay is in addition to normal processing time and any other time waiting for additional information. This is accurate as of 31 August 2024**

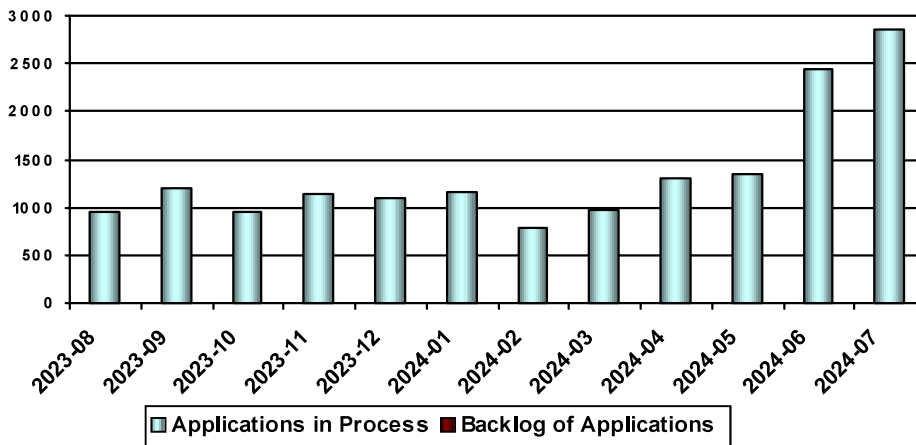


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-07]

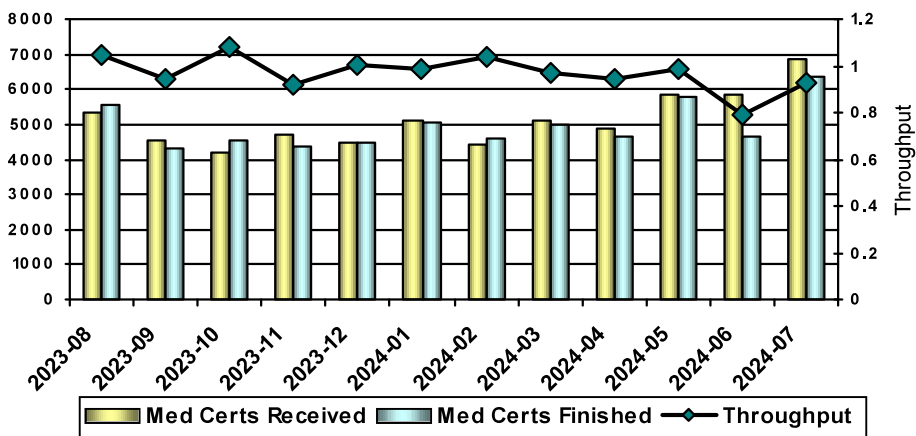
Medical Certificate Application Inventory



Current Inventory = 2850

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed, after review by a clerk, and entered into the system.

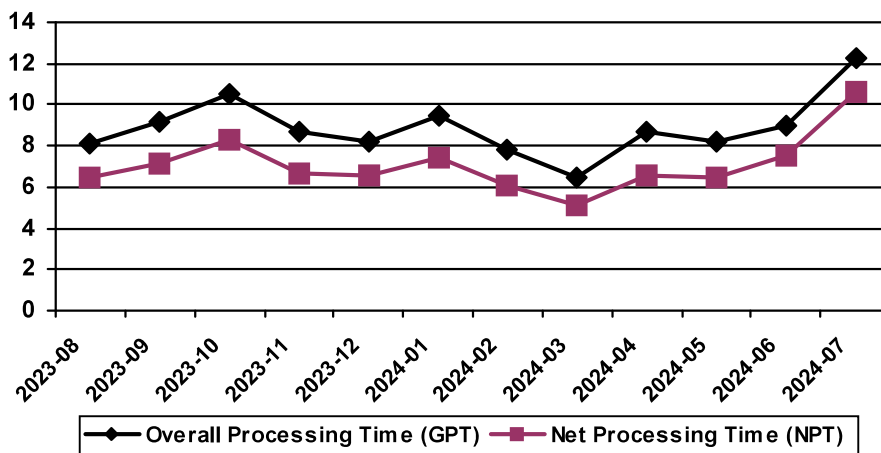
Medical Certificate Application Throughput



Current Throughput = 0.92

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 10.62

NPT reflects the time the Coast Guard works on an application once the application has been reviewed by a clerk and entered into the official production system. **Due to heavy volume, the NMC is experiencing a delay of approximately 30 days before an application can be reviewed by a clerk. This delay is in addition to normal processing time and any other time waiting for additional information. This is accurate as of 31 July 2024.**

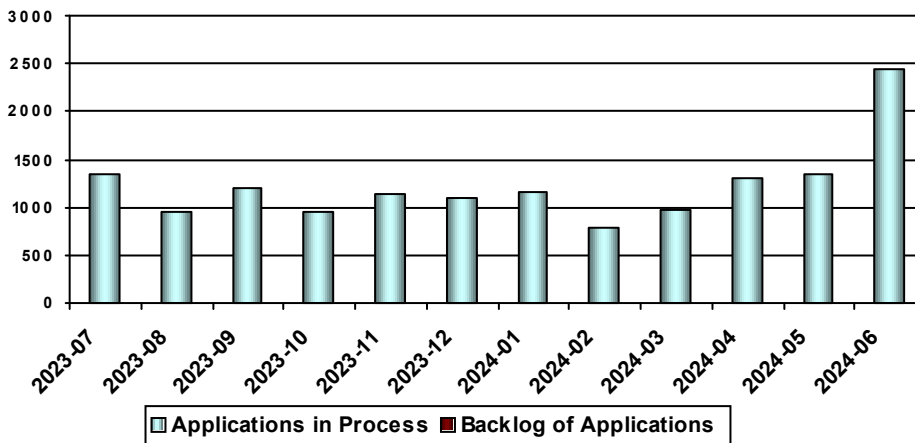


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-06]

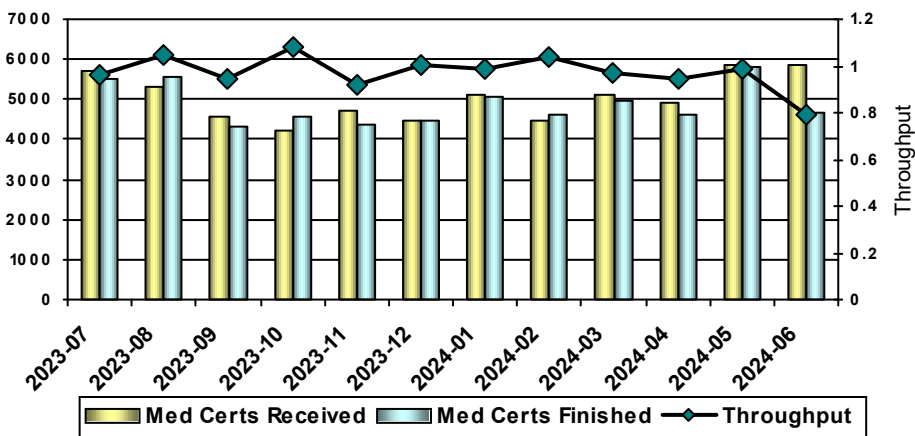
Medical Certificate Application Inventory



Current Inventory = 2448

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

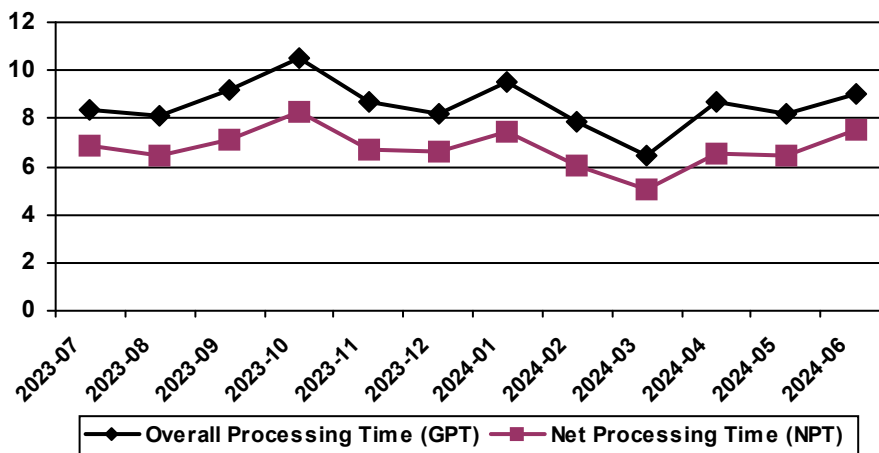
Medical Certificate Application Throughput



Current Throughput = 0.79

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 7.51

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 90% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

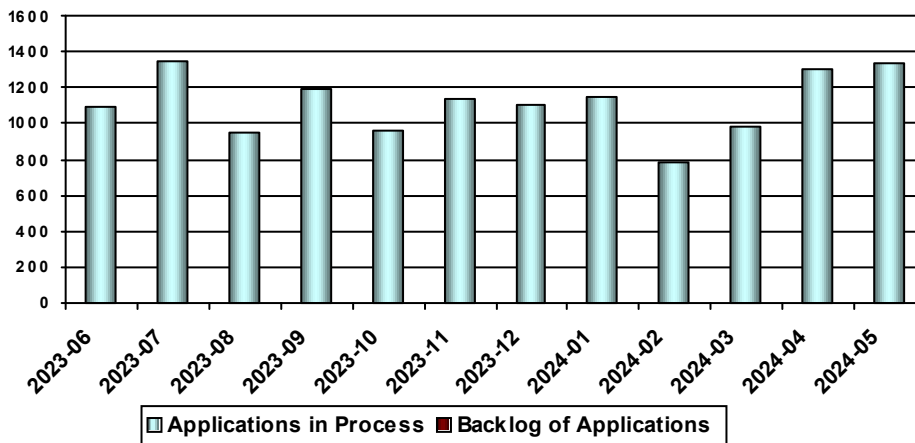


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-05]

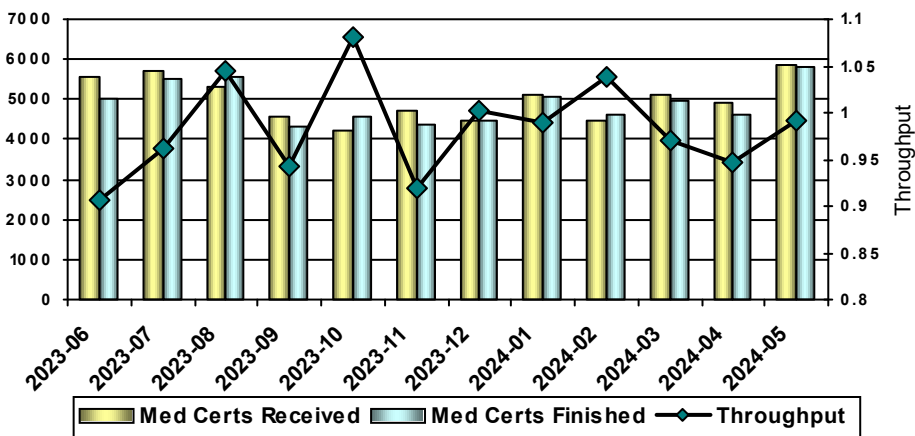
Medical Certificate Application Inventory



Current Inventory = 1339

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

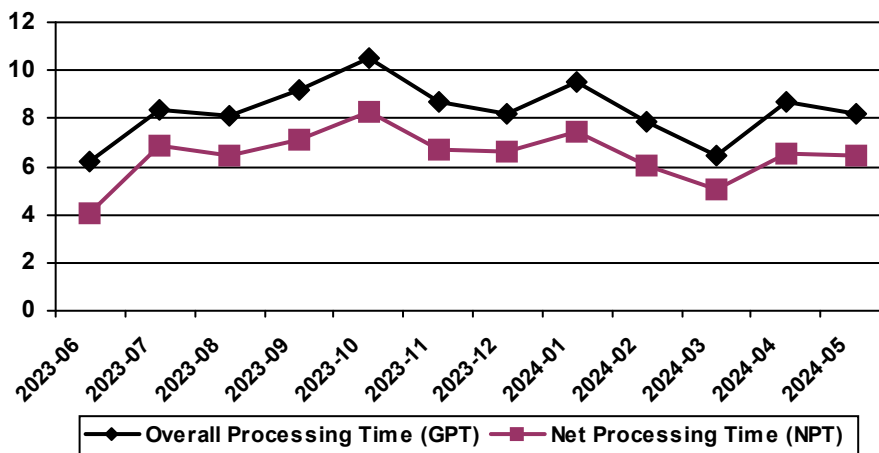
Medical Certificate Application Throughput



Current Throughput = 0.99

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 6.48

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 87% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

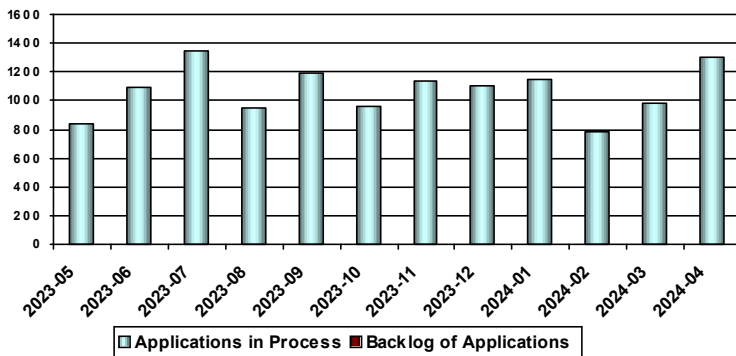


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-04]

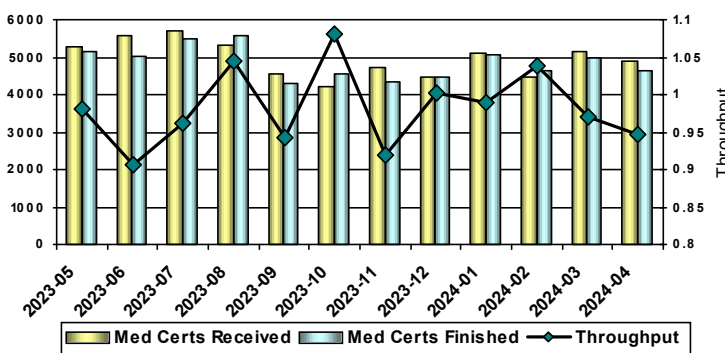
Medical Certificate Application Inventory



Current Inventory = 1305

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

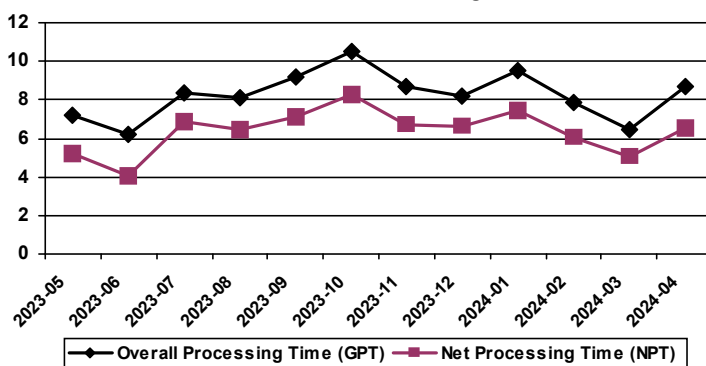
Medical Certificate Application Throughput



Current Throughput = 0.95

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 6.57

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 86% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

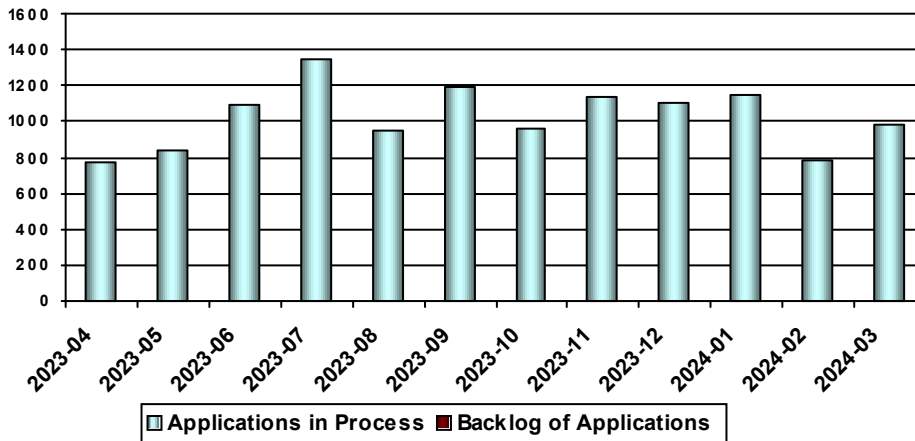


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-03]

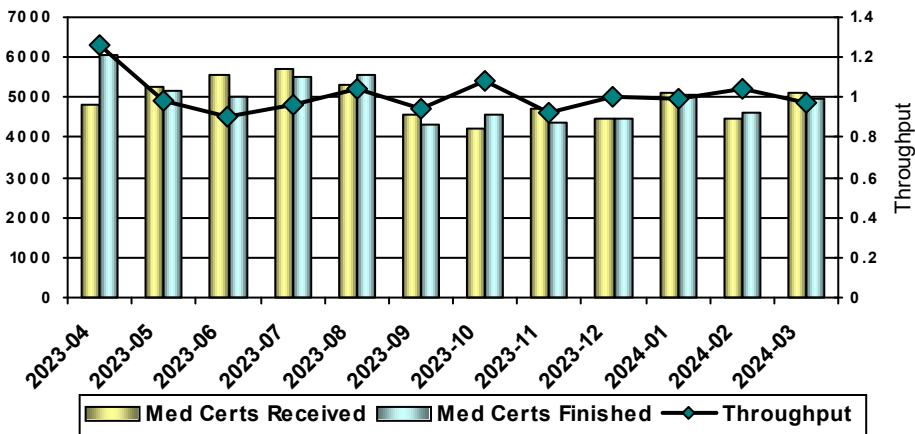
Medical Certificate Application Inventory



Current Inventory = 981

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

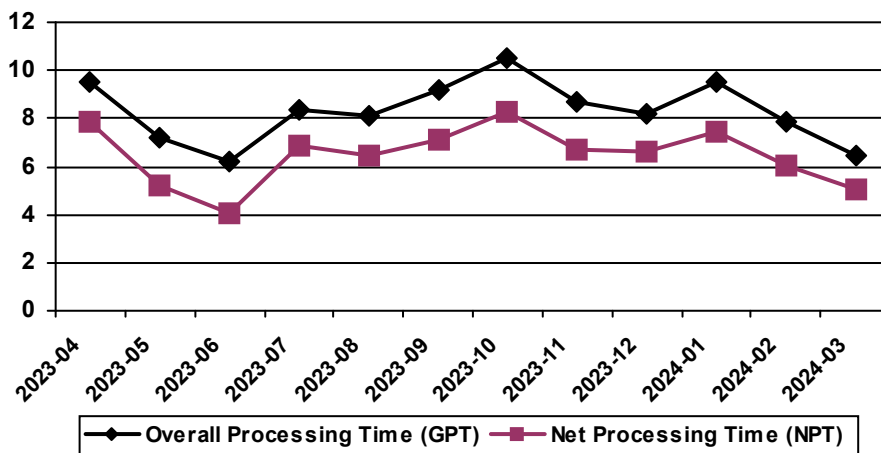
Medical Certificate Application Throughput



Current Throughput = 0.97

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 5.08

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 94% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

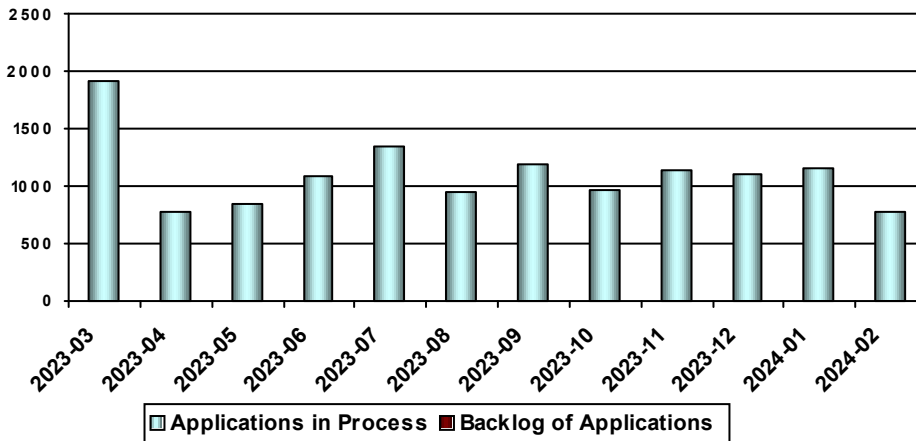


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-02]

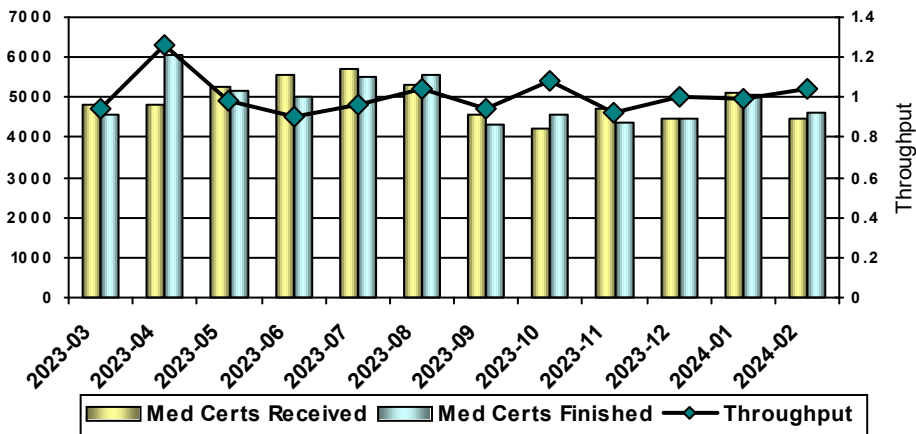
Medical Certificate Application Inventory



Current Inventory = 778

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

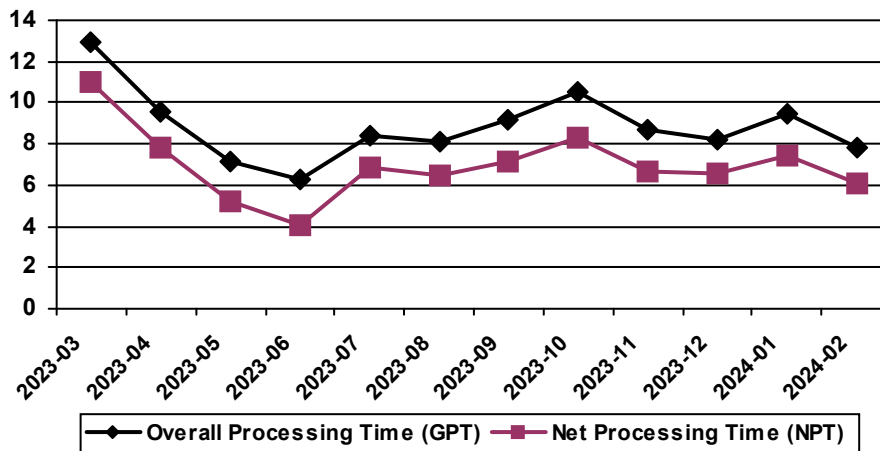
Medical Certificate Application Throughput



Current Throughput = 1.04

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 6.04

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 90% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>

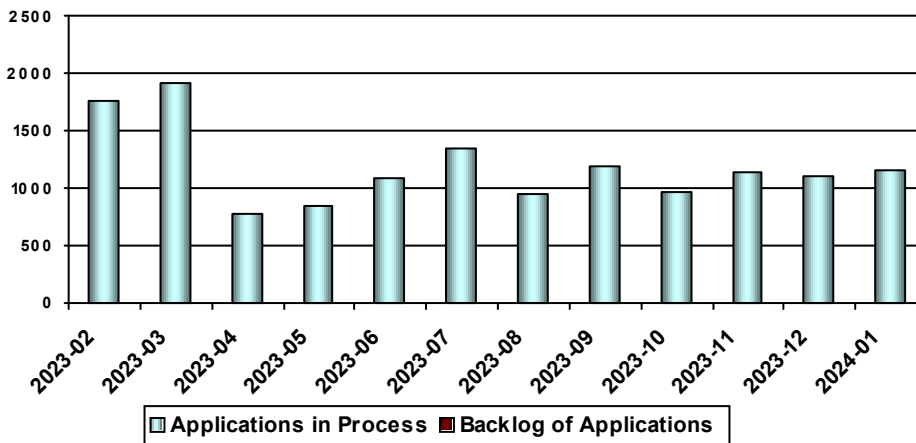


National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program: Medical Certificates



Month of Performance [2024-01]

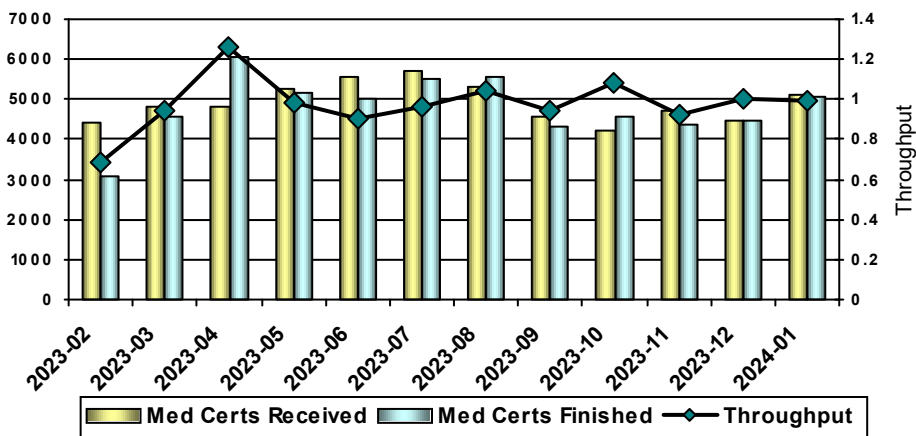
Medical Certificate Application Inventory



Current Inventory = 1149

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

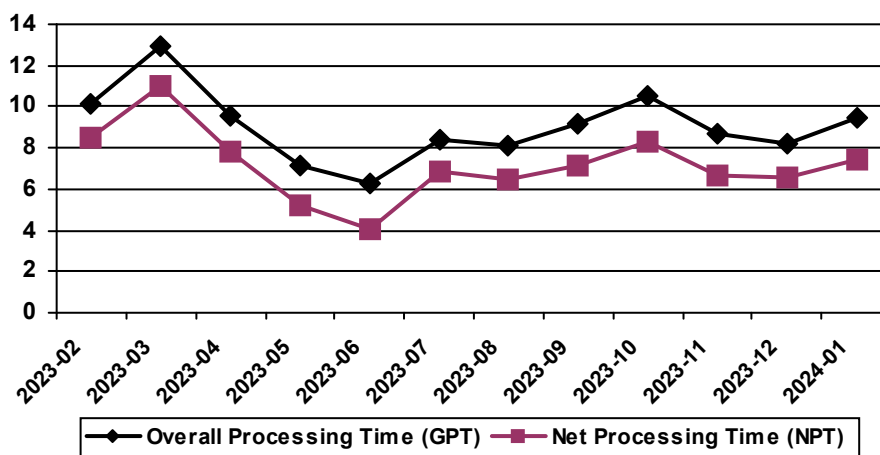
Medical Certificate Application Throughput



Current Throughput = 0.99

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Medical Certificate Processing Time



Current NPT = 7.45

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**** 90% of certificates are produced within 20 days NPT. ****

"Keep 'Em Safe, Keep 'Em Sailing"

For More information on improvements to the Mariner Credentialing Program, visit <http://www.uscg.mil/nmc>