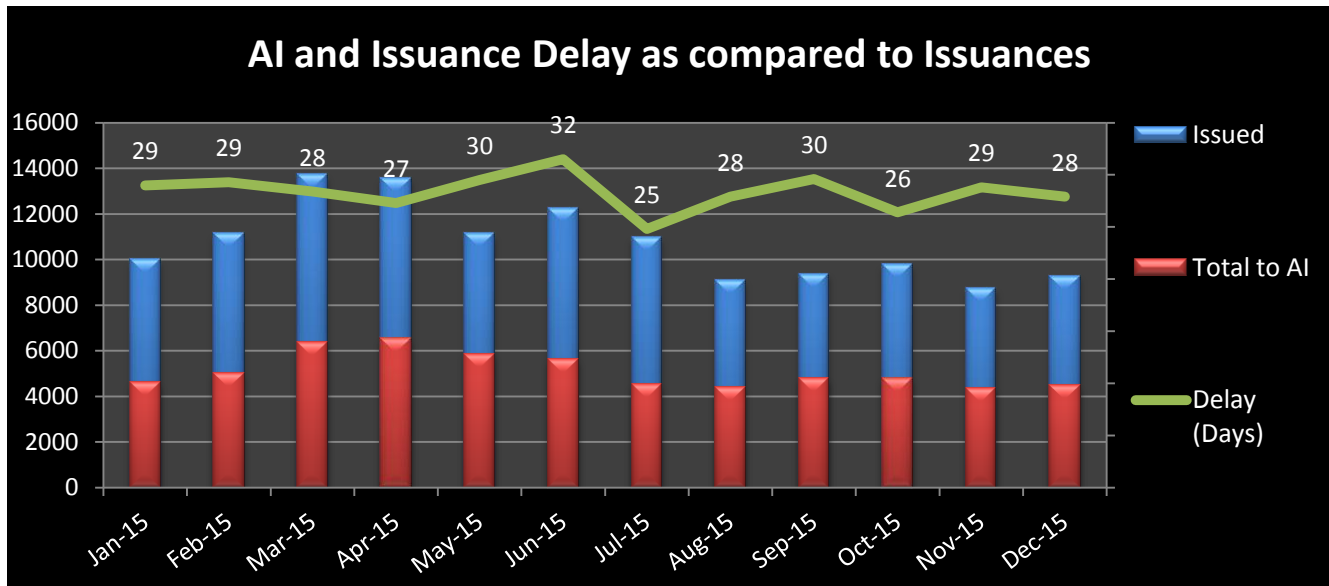




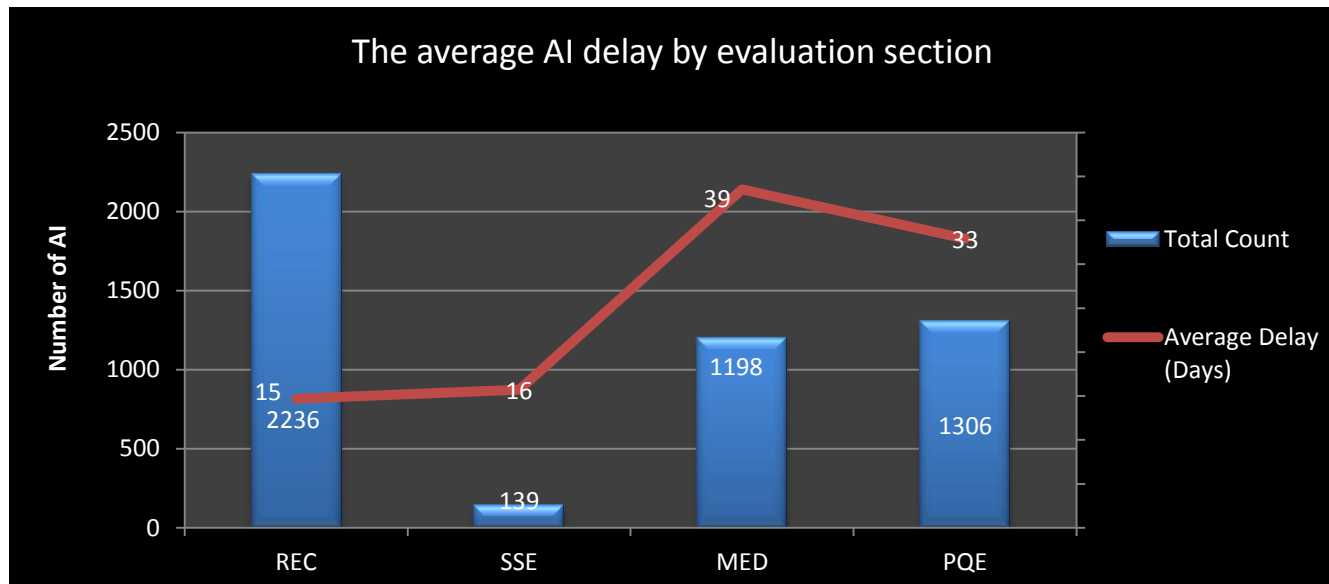
# Awaiting Information and Average Delay Time



December 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



REC: Regional Exam Center SSE: Safety & Suitability Evaluation MED: Medical Evaluation Division PQE: Professional Qualification Evaluation

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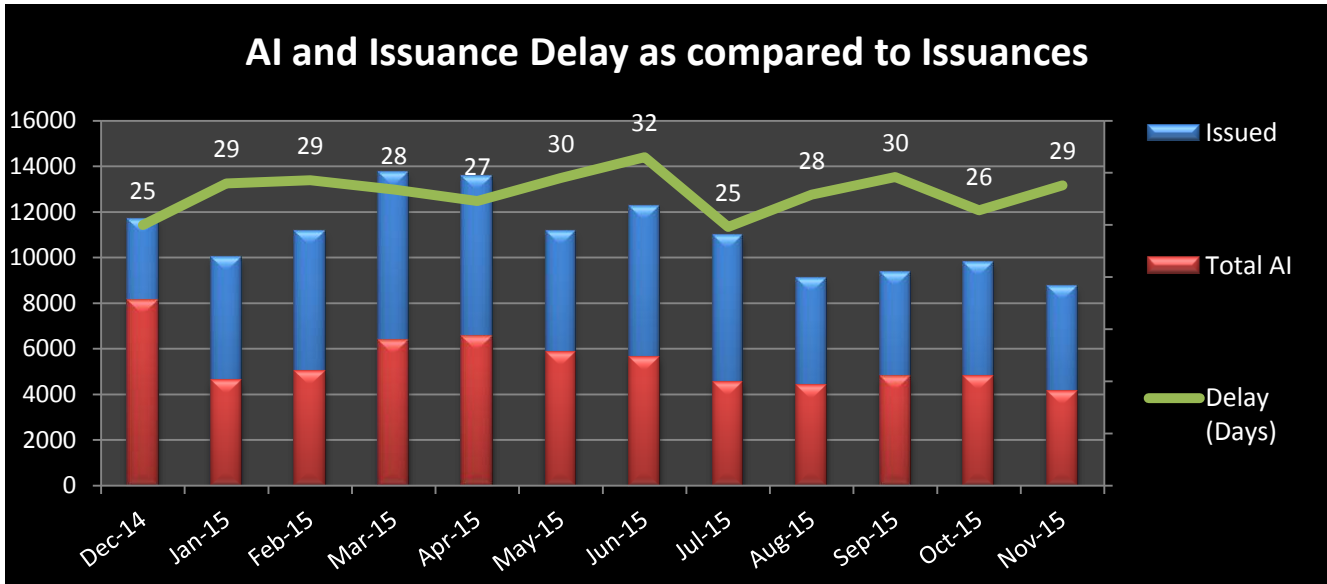
*“One Mission, One Team, One Voice”*



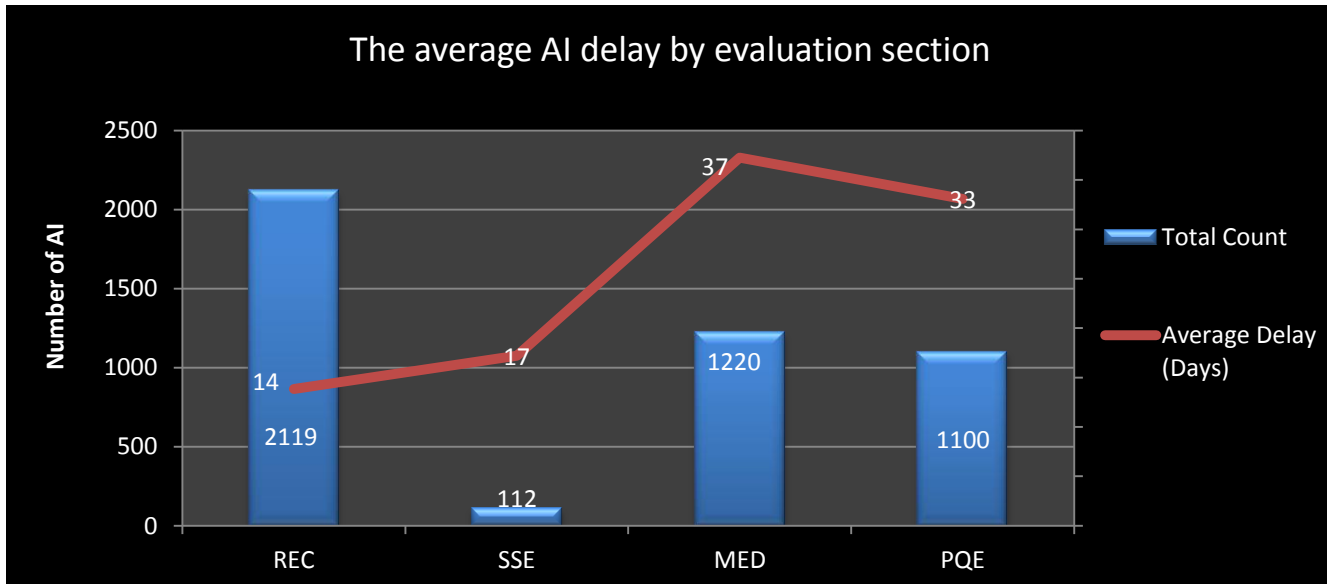
# Awaiting Information and Average Delay Time



November 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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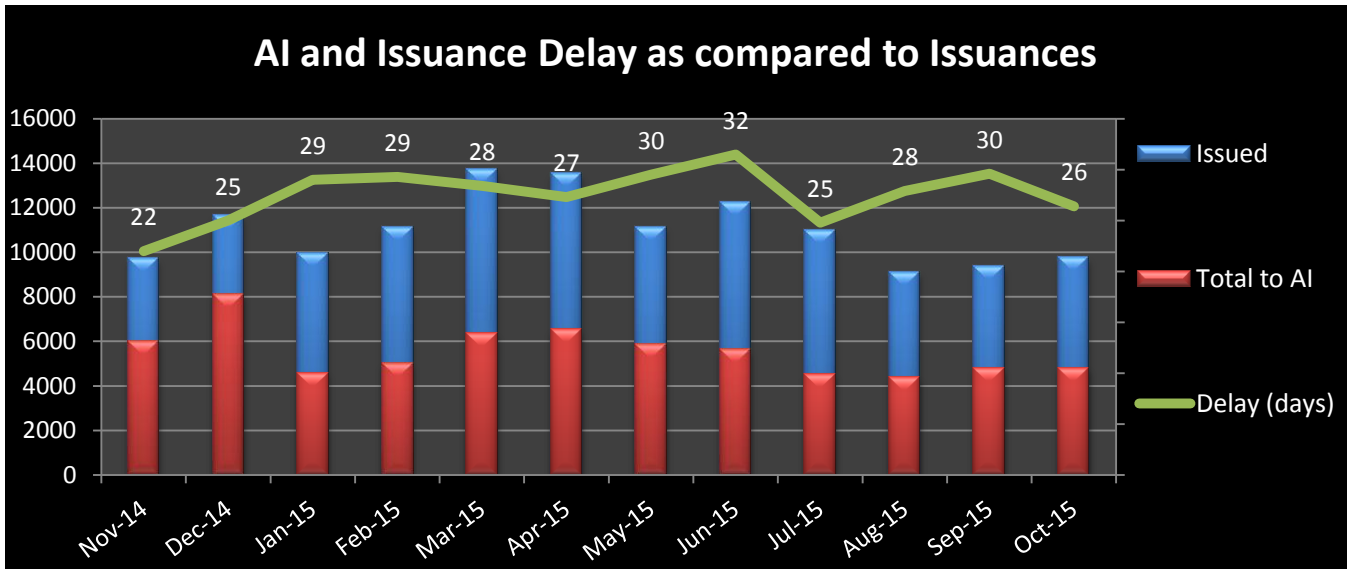
*"One Mission, One Team, One Voice"*



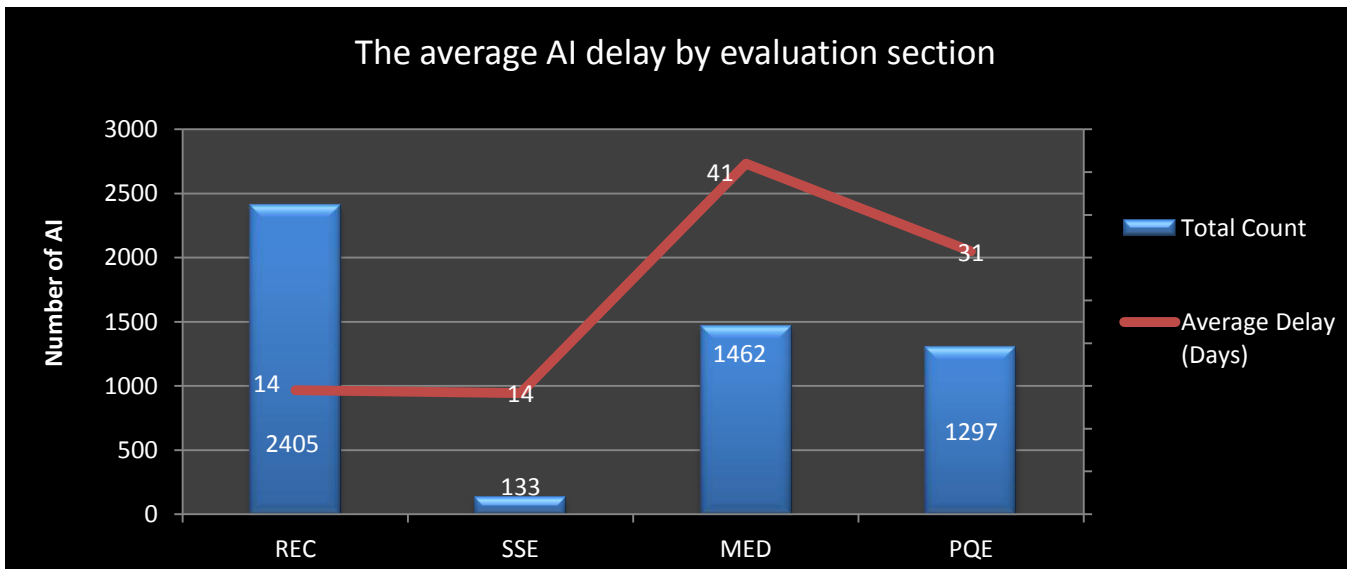
# Awaiting Information and Average Delay Time



October 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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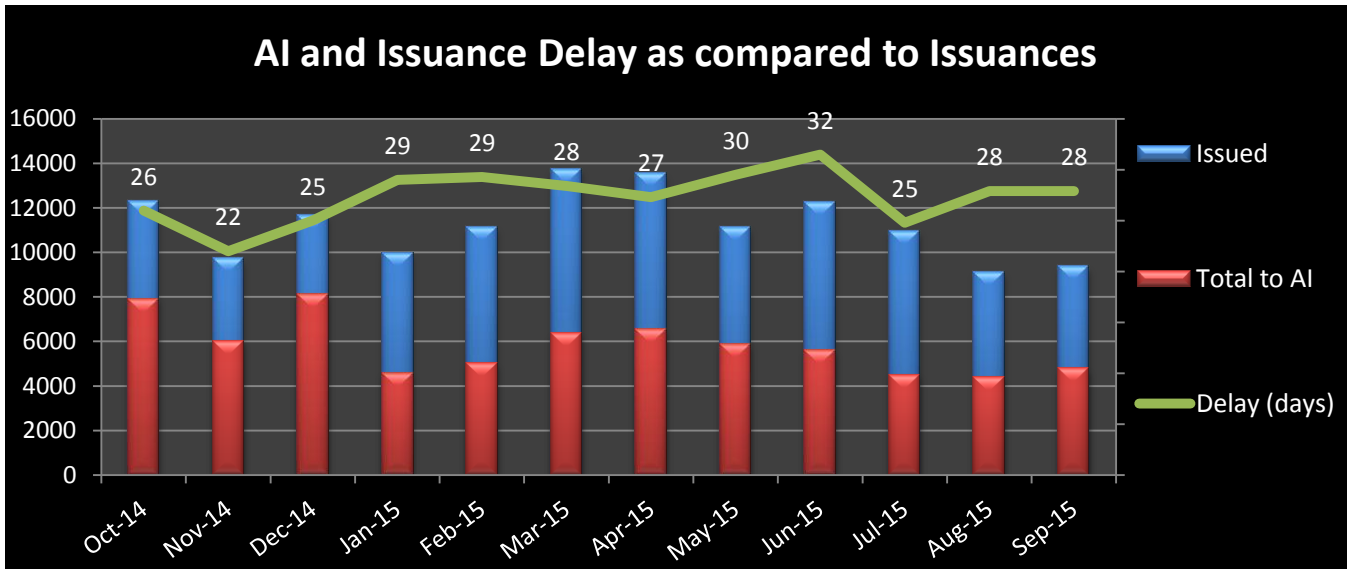
*"One Mission, One Team, One Voice"*



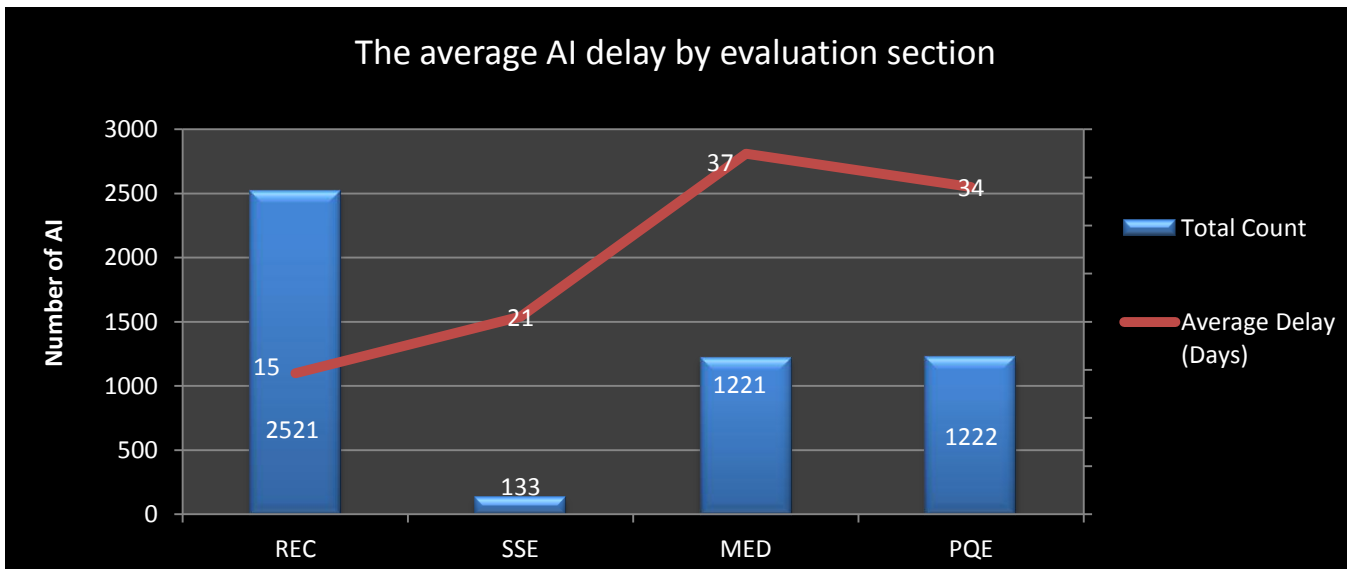
# Awaiting Information and Average Delay Time



September 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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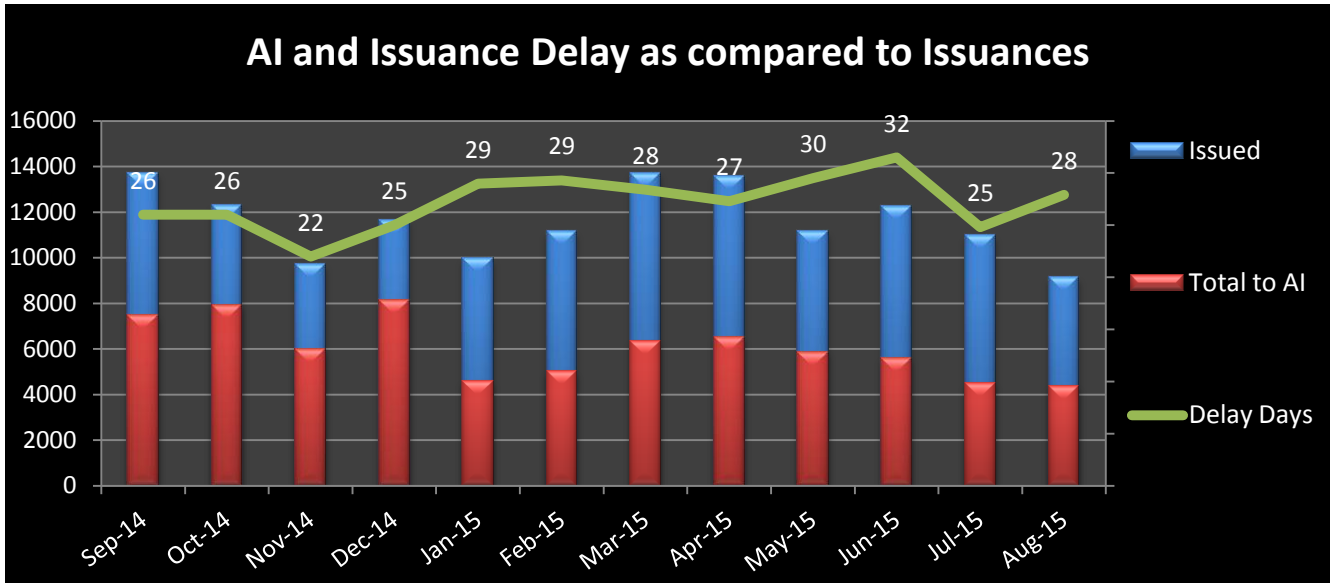
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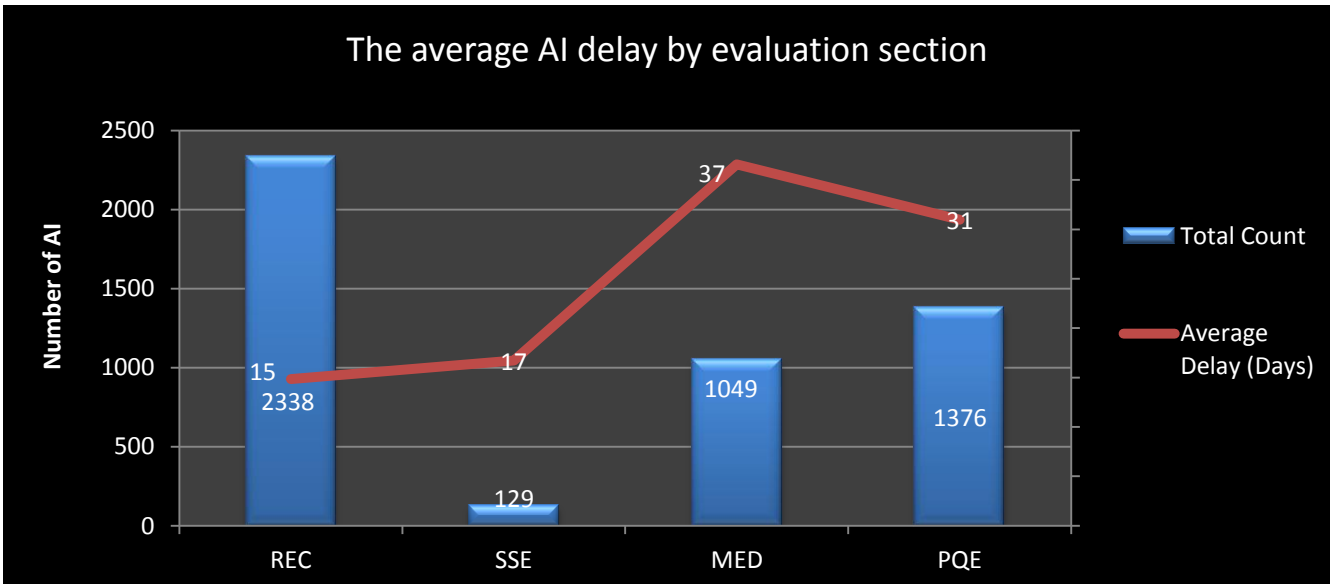
# Awaiting Information and Average Delay Time



## August 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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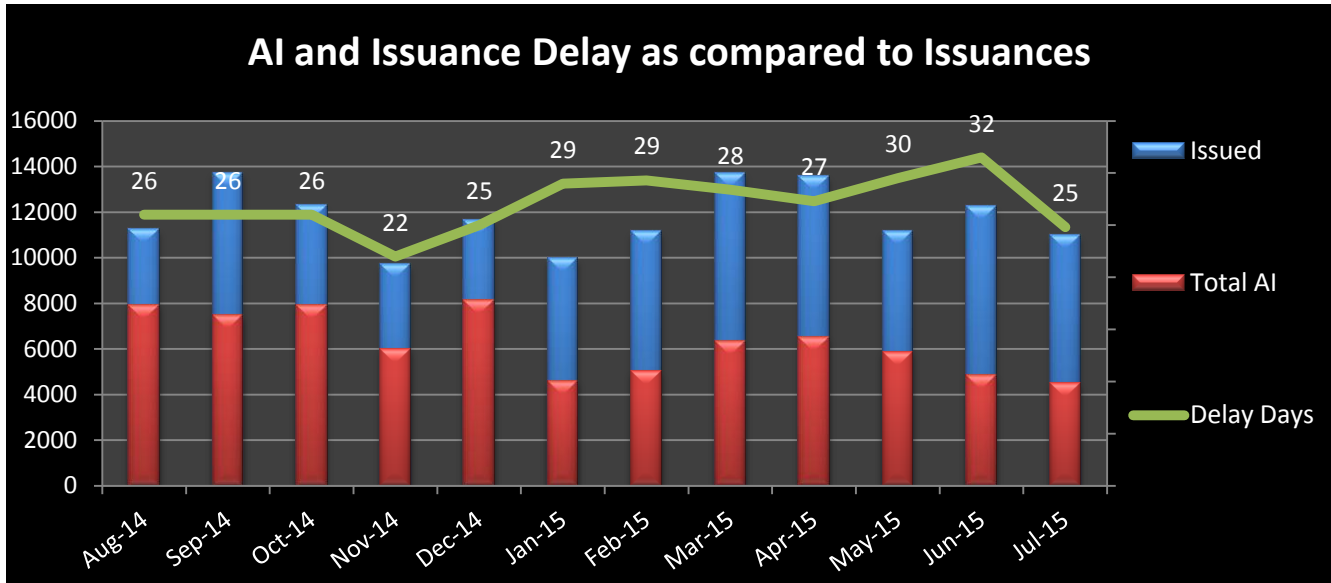
*“One Mission, One Team, One Voice”*



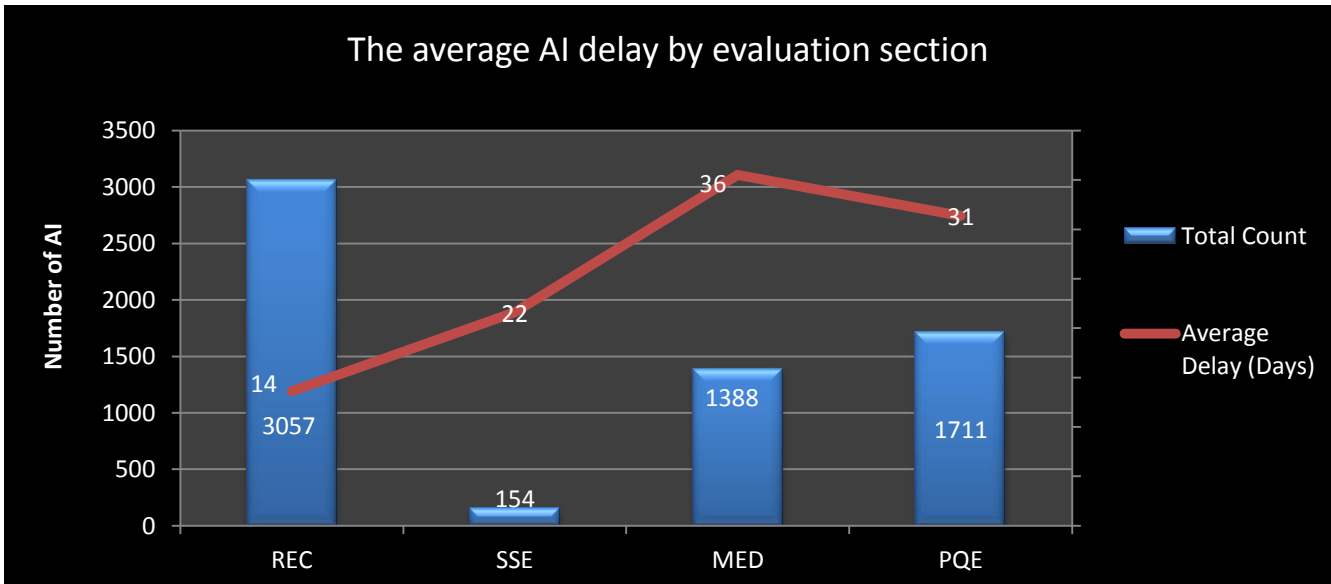
# Awaiting Information and Average Delay Time



July 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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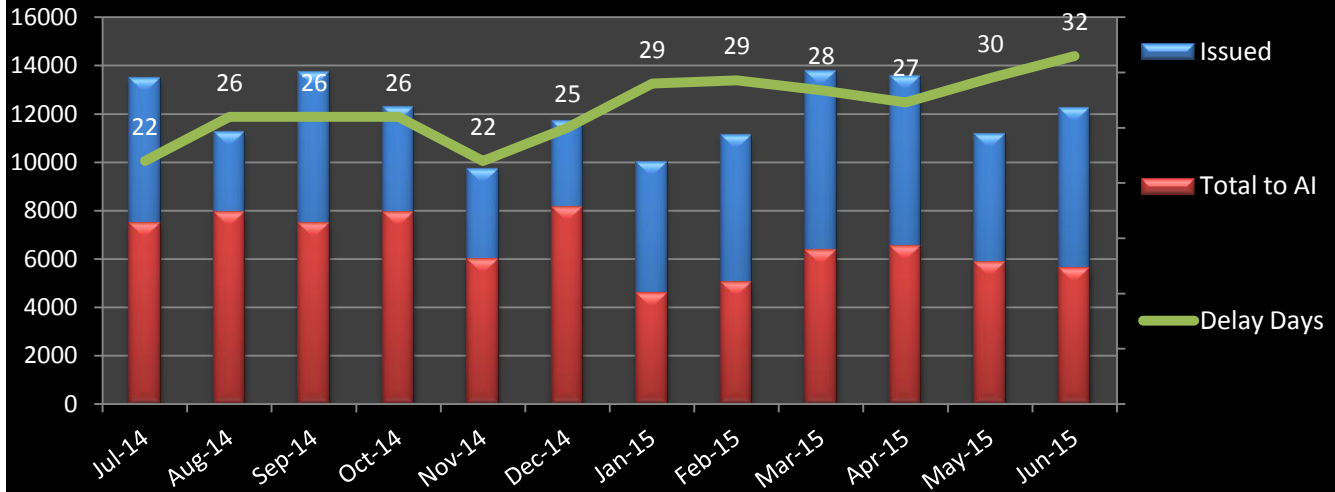


# Awaiting Information and Average Delay Time



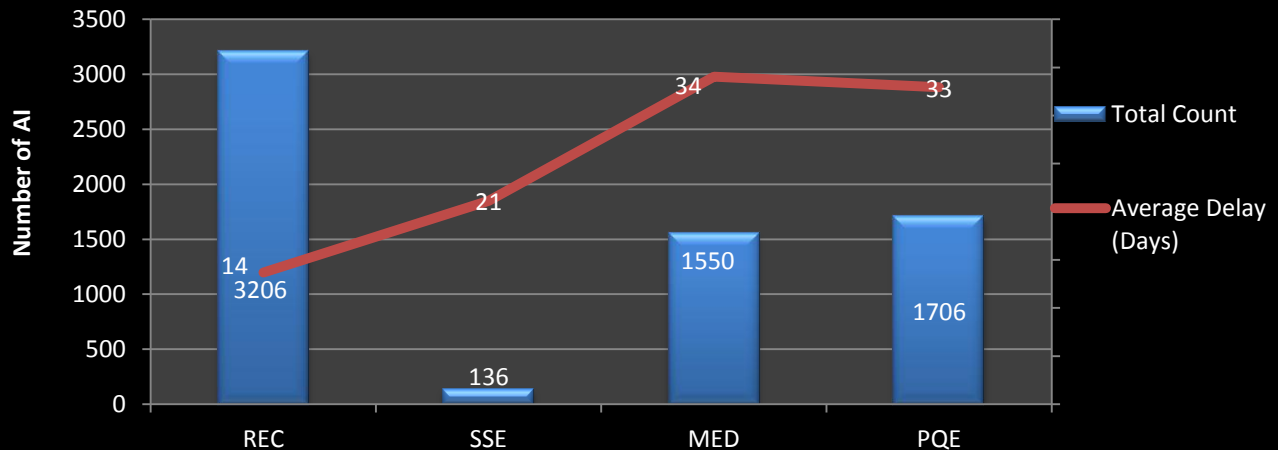
June 2015

## AI and Issuance Delay as compared to Issuances



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.

## The average AI delay by evaluation section



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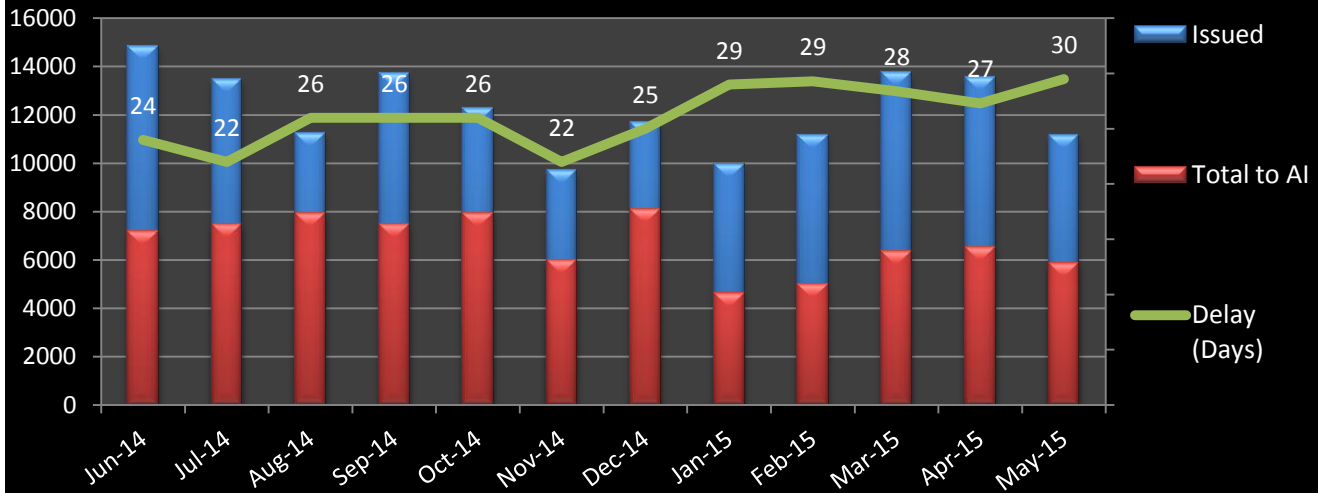


# Awaiting Information and Average Delay Time

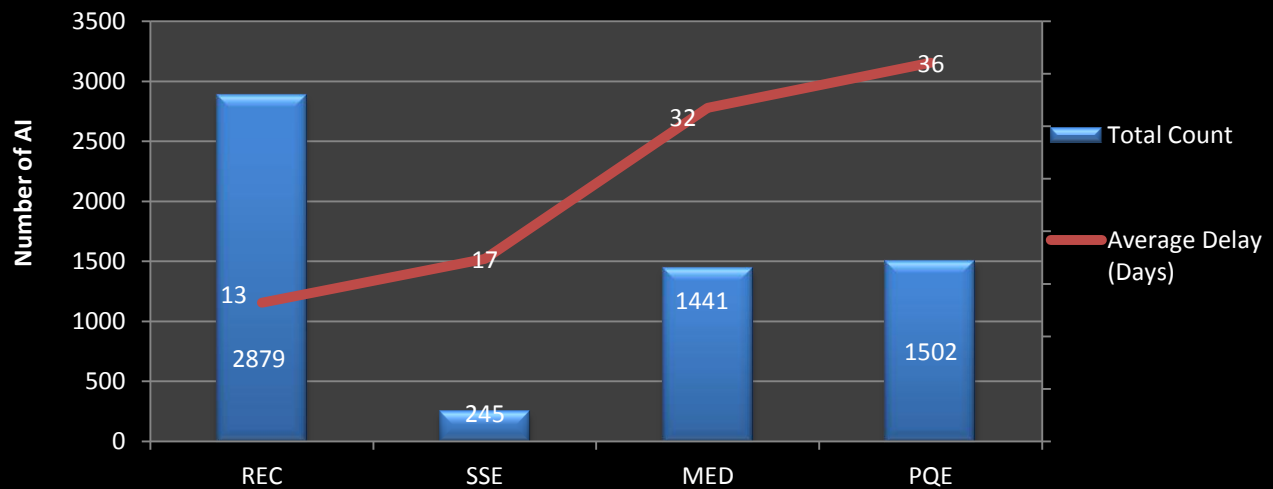


May 2015

## AI and Issuance Delay as compared to Issuances



## The average AI delay by evaluation section



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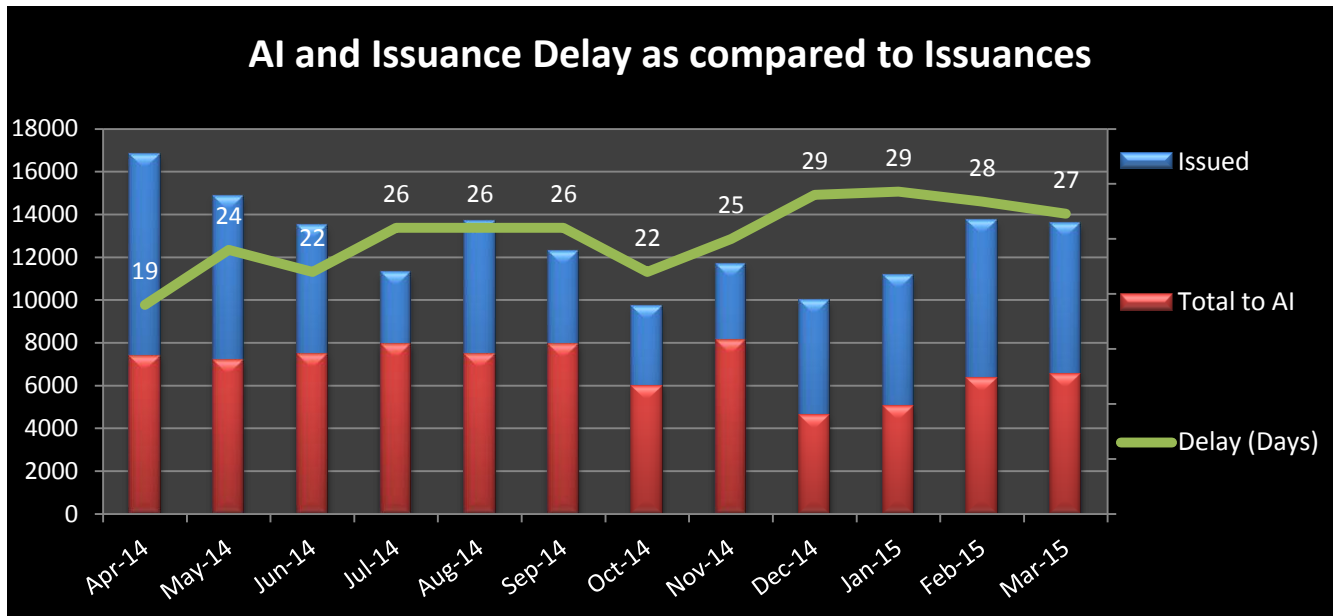




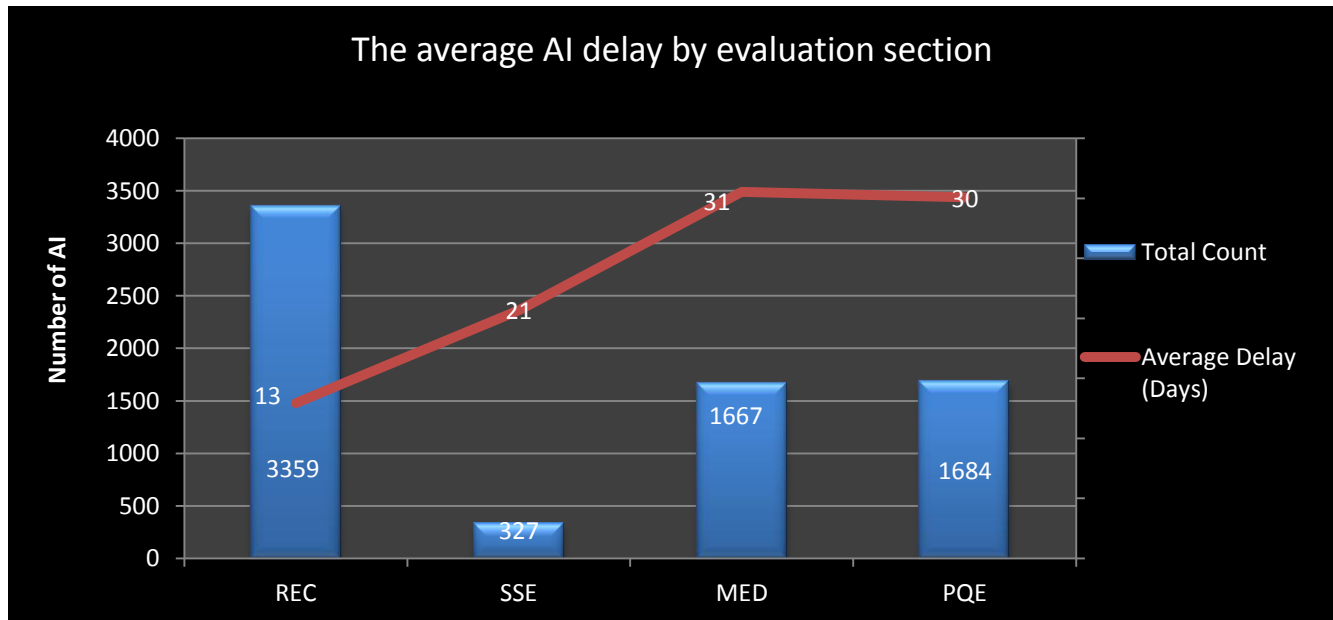
# Awaiting Information and Average Delay Time



April 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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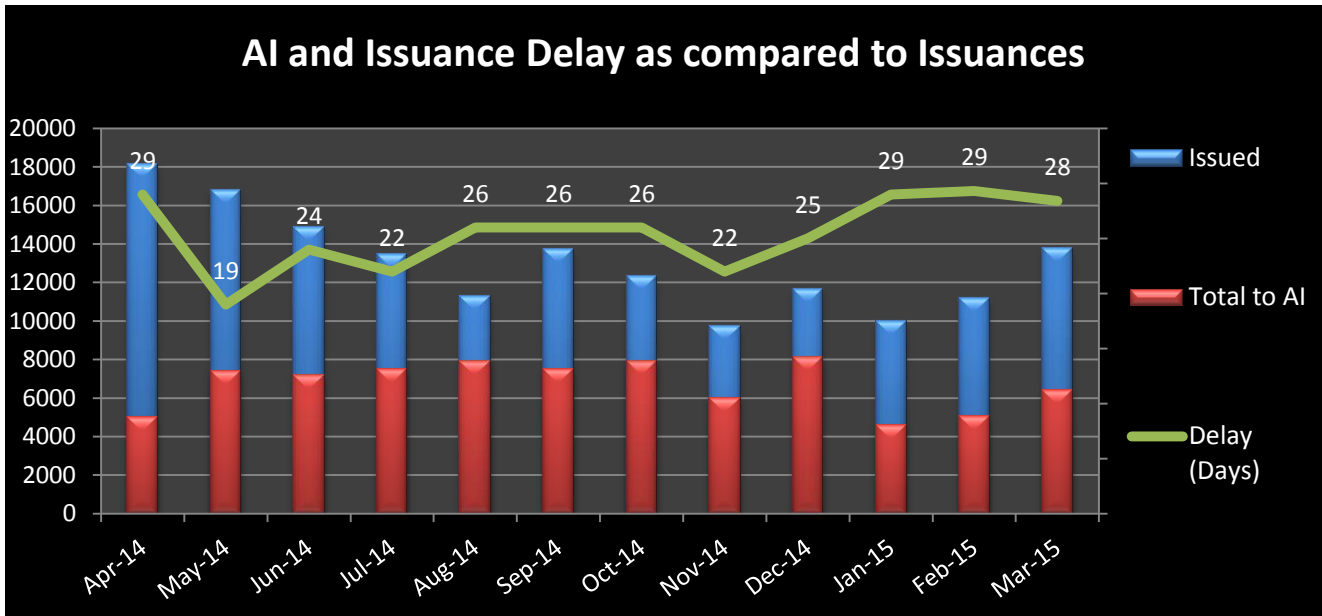
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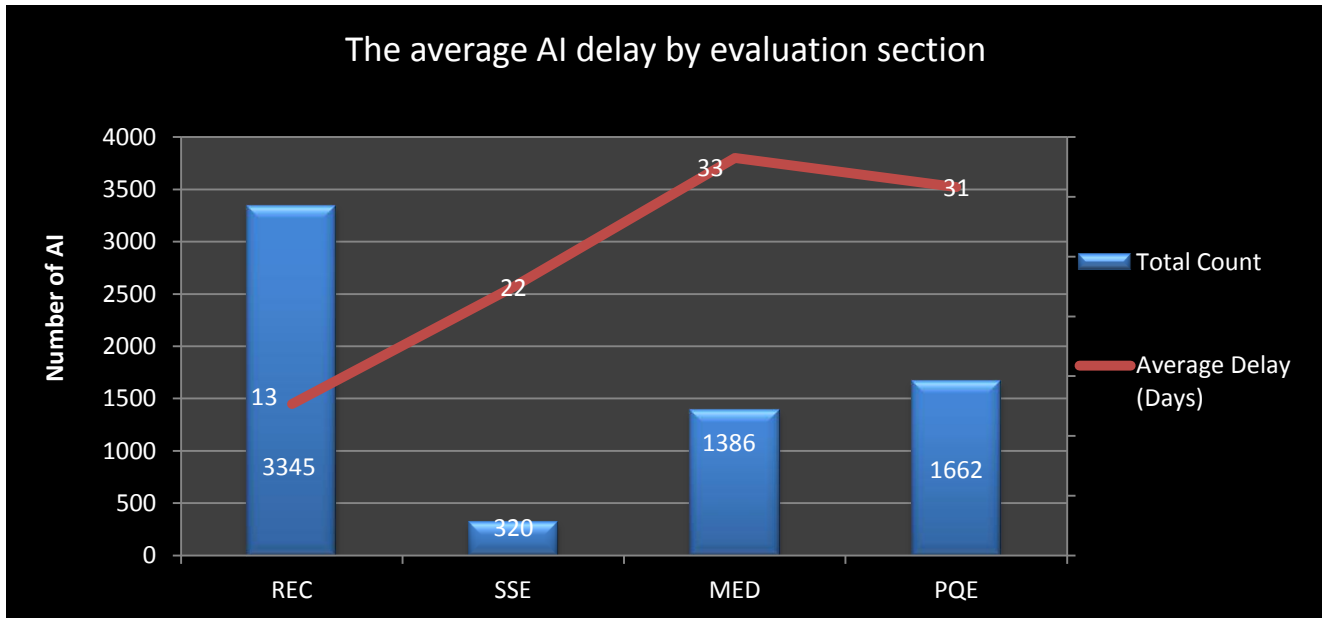
# Awaiting Information and Average Delay Time



March 2015



Delay is the difference between the overall processing time of the credentials and the net processing time, in days.



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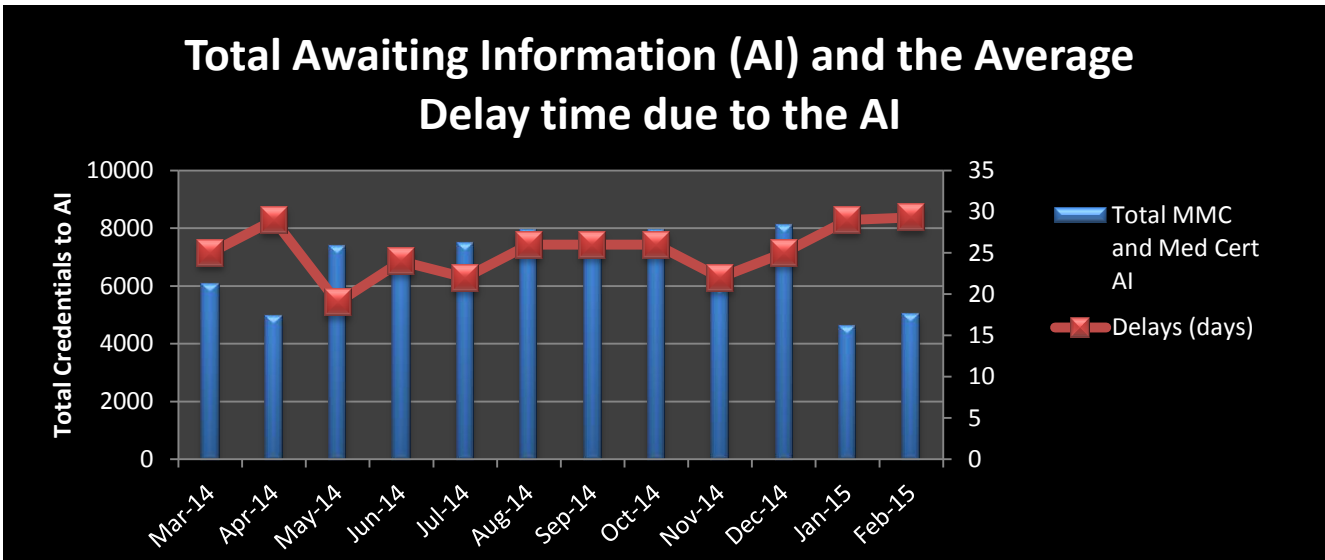
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# Year to Date Awaiting Information (AI) Counts and Issuance Delay Time for Merchant Mariner Credentials



February 2015



The graph depicted represents the count of credentials(from those issued) which were placed into the Awaiting Information hold state while the evaluator(s) waited for information needed to complete the evaluation of an application.

Delay is the difference between the overall processing time of the credentials and the net processing time, in days.

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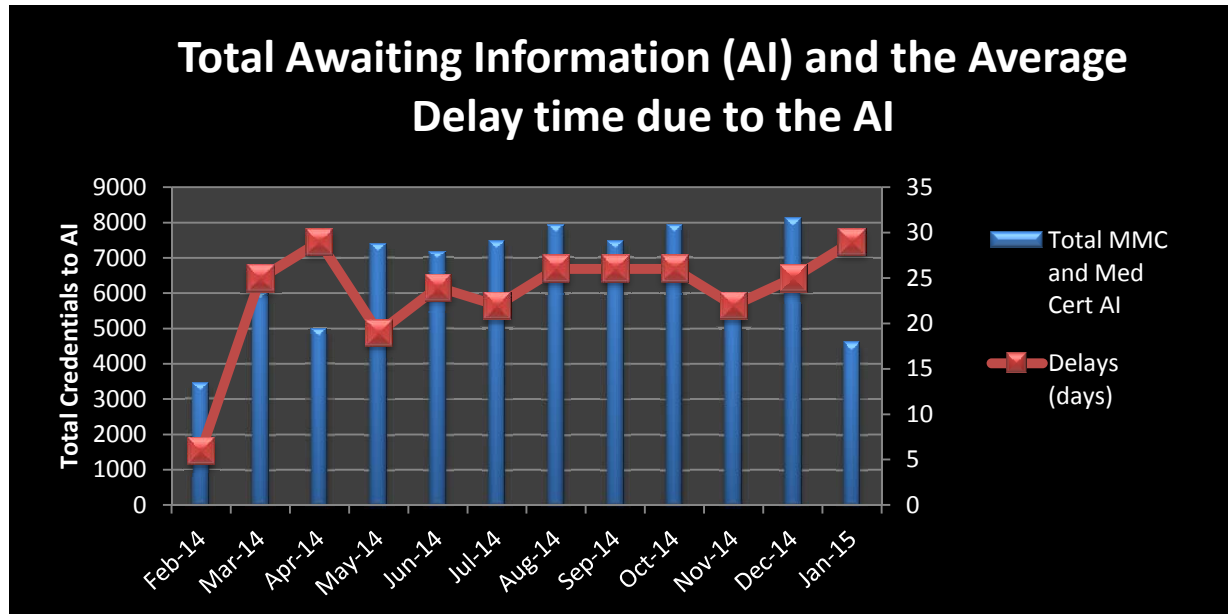
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## Year to Date Awaiting Information (AI) Counts and Issuance Delay Time for Merchant Mariner Credentials



January 2015



The graph depicted represents the count of credentials (from those issued) which were placed into the Awaiting Information hold state while the evaluator(s) waited for information needed to complete the evaluation of an application.

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