

## Temporary Closure of Monitoring Unit San Juan

Due to a staffing shortage at Monitoring Unit (MU) San Juan, the National Maritime Center (NMC) has implemented the following temporary measures:

- **Mariner Examinations:** MU San Juan will provide mariner testing on a limited basis. Mariners seeking to schedule examinations should contact the NMC Customer Service Center for availability and appointments. Mariners may consider using another Regional Exam Center (REC). The nearest REC is Miami, 51 S.W. 1<sup>st</sup> Ave, 6<sup>th</sup> Floor, Miami, FL, 33130. Additional REC locations information can be found on the [NMC website](#).
- **Counter Service:** MU San Juan has temporarily discontinued all counter service, including by appointments, and is unable to accommodate walk-in visits. Only applicants with scheduled examination appointments will be permitted to enter the MU at this time.
- **Application Submission:** MU San Juan will no longer accept applications submitted in person. Mariners should submit applications via the [Application Submission and Additional Information Portal \(ASAP\)](#) located on the NMC website. Applicants seeking first class pilot routes within the REC Miami area of responsibility should mail or e-mail their application to [RECMIA@USCG.MIL](mailto:RECMIA@USCG.MIL).

We anticipate that the temporary measures at MU San Juan may last for several months while the NMC seeks to fill the current vacancy.

If you have questions or require assistance, contact the NMC Customer Service Center, Monday through Friday 8:00 a.m. to 5:30 p.m. EST, by using [Live Chat](#), by e-mailing [iasknmc@uscg.mil](mailto:iasknmc@uscg.mil), or by calling 1-888- IASKNMC (427-5662).

Sincerely,

/P. A. Drayer/

Patrick A. Drayer  
Captain, U.S. Coast Guard  
Officer in Charge, Marine Inspection