

Lapse in Appropriations and Government Shutdown

Due to the government shutdown, the National Maritime Center (NMC) and all Regional Examination Centers (RECs) are closed until further notice. Customer walk-in service at the RECs is suspended. Examinations and other REC appointments are cancelled.

The following applies during the government shutdown:

- Our Customer Service Center (CSC) will be open from 8:00 a.m. to 5:30 p.m. EST, Monday through Friday. You can reach the CSC via the [NMC online chat system](#), by e-mailing IASKNMC@uscg.mil or by calling 1-888-IASKNMC (427-5662).
- The Application Submission Portal (ASAP) for submission of applications and supporting documentation will remain active for the duration of the government shutdown. Processing will resume once appropriations are restored.
- The [NMC website](#) will provide updates on NMC and REC operating status.
- For questions regarding credentialing issues related to National Defense, marine employers are advised to contact our Customer Service Center.

The NMC understands the shutdown will affect our industry customers and stakeholders, and we apologize for any potential inconvenience.

Sincerely,

/P. A. Drayer/

Patrick A. Drayer
Captain, U.S. Coast Guard
Officer in Charge, Marine Inspections