

## Upcoming Launch: E-mail Delivery of Medical Certificates

The National Maritime Center (NMC) will begin issuing medical certificates electronically via e-mail effective **Wednesday, April 1, 2026**.

This enhancement improves delivery speed, reliability, and accessibility by providing mariners with immediate access to their certificates.

### What's Changing on April 1, 2026:

#### 1. Medical certificate (no waiver) delivered via e-mail – standard delivery method.

- All new medical certificates that **do not** include a medical waiver will be delivered electronically to the mariner's e-mail address on record as the standard method of issuance.
- Certificates must be signed to be valid. It is also recommended that mariners print and maintain a signed certificate for their use.

To help mariners during this transition, mariners should ensure their current e-mail address is included on the medical certificate application. An active and valid e-mail address is required to receive a medical certificate.

#### 2. Didn't receive your medical certificate post-launch?

- Mariners should first check the [online status tool](#) to confirm issuance status.
- If the certificate shows "Issued", contact the NMC Customer Service Center to request the certificate be resent.
- Submission of an application or affidavit is **not required** to have a certificate resent.

#### 3. Medical certificates with medical waivers (e-mail delivery coming soon).

- Electronic delivery for medical certificates that include waivers is currently in development and is expected to be available shortly after initial implementation.
- These certificates will continue to be handled under current processes until electronic delivery is implemented.

# National Maritime Center

Mariner Ready, Mission Steady



This improvement is designed to simplify the process, reduce wait times associated with mail delivery, and provide mariners faster, more reliable access to credentials needed for employment and compliance. For more information, visit the [NMC website](#).

If you have any questions about any of the upcoming changes, contact the NMC Customer Service Center, Monday through Friday 8:00 a.m. to 5:30 p.m. EST, by using the [NMC online chat system](#), by e-mailing [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil), or by calling 1-888-IASKNMC (427-5662).

We are committed to providing exceptional service and anticipate this change will improve access and convenience for the mariners we serve.

Sincerely,

/P. A. Drayer/

Patrick A. Drayer  
Captain, U.S. Coast Guard  
Officer in Charge, Marine Inspection