

## National Maritime Center (NMC) / Suspension and Revocation National Center of Expertise (S&R NCOE) Telephone Transition to Microsoft Teams

The NMC and the S&R NCOE in Martinsburg, WV have transitioned from a legacy landline phone system to a web-based Microsoft Teams system. Effective immediately individuals at the NMC / S&R NCOE no longer have access to their legacy 304-433-xxxx numbers.

It is important to note this transition does not impact the NMC's Customer Contact Center telephone number. 1-888-IASKNMC (427-5662) remains as the primary contact telephone number for NMC operations. However, the Customer Contact Center will no longer be able to directly transfer calls to specific points of contact (POC). Instead, the agent will take your information and email the appropriate POC.

Those wishing to speak to a S&R NCOE representative should call (206) 815-6873 or email [SRNCOE@uscg.mil](mailto:SRNCOE@uscg.mil). Reports of sexual assault and harassment may still be made to the Coast Guard Investigative Service (CGIS) via their tipline [CGISTips@uscg.mil](mailto:CGISTips@uscg.mil), the CG Tips app, the National Command Center at (202) 372-2100, or the S&R NCOE at [Sashreport@uscg.mil](mailto:Sashreport@uscg.mil).

We will push updates to [www.uscg.mil/nmc](http://www.uscg.mil/nmc) as new call-in numbers are established over the next several weeks. If you have any questions, contact the NMC Customer Service Center by e-mailing [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil) or calling 1-888-IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Bradley W. Clare  
Captain, U.S. Coast Guard  
Commanding Officer