

National Maritime Center New Fax Numbers

The National Maritime Center (NMC) has new fax numbers. On September 1, 2025, the old fax numbers will be disconnected, and users will receive a transmission failure or error if attempting to fax to the old numbers.

Effective immediately, the following NEW fax numbers are operational:

- **540-317-4551** – Submission of NMC course approvals, designated examiner, and qualified assessor requests and additional information (AI) when e-mail is not an option.
- **540-317-4552** – Submission of open-book renewal exercise answer sheets when e-mail is not an option.
- **540-317-4553** – General inquiries/records requests not related to credential applications, such as request for copies of mariner service records and verifying World War II merchant mariner service toward veteran status, when e-mail is not an option
- **540-317-4554** – Submission of merchant mariner credential (MMC) applications and requested AI when e-mail is not an option
- **540-317-4556** – Submission of medical applications and requested AI when e-mail is not an option.

It is important to note this transition does not impact the NMC's Customer Contact Center telephone number. 1-888-IASKNMC (427-5662) remains the primary contact telephone number for NMC operations.

Sincerely,

/P. A. Drayer/

Patrick A. Drayer
Captain, U.S. Coast Guard
Officer in Charge, Marine Inspection