

New Application Status and Credential Verification Web-based Tools Now Available

The National Maritime Center (NMC) is pleased to announce the launch of two new self-service tools, available via the [NMC website](#), are designed to assist mariners and industry stakeholders with obtaining Mariner Credential Application Status and Mariner Credential Verification.

- Mariner Credential Application Status: This tool allows users to receive application status updates via e-mail. To use this service, users must provide **Mariner's Last Name**, **Mariner's Reference Number**, and a **valid e-mail address** where results will be sent. **Note:** Application status data is updated Monday through Friday by 8:00 a.m. EST.
- Mariner Credential Verification: This tool provides credential verification results, via e-mail, for merchant mariner credentials and medical certificates. To use this service, users must provide **Mariner's Last Name**, **Mariner's Reference Number**, and a **valid e-mail address** where results will be sent. Once a submission is complete, users may click the **Submit another response** link to perform additional verifications. **Note:** Credential verification data is updated Monday through Friday by 8:00 a.m. EST.

For more information or to access the tools, please visit the [NMC website](#). If you have questions or require assistance, contact the NMC Customer Service Center, Monday through Friday 8:00 a.m. to 5:30 p.m. EST, by using [Live Chat](#), by e-mailing iasknmc@uscg.mil, or by calling 1-888-IASKNMC (427-5662).

We are committed to providing you with exceptional service and hope these new tools offer added convenience and efficiency to our mariner community.

Sincerely,

/P. A. Drayer/

Patrick A. Drayer
Captain, U.S. Coast Guard
Officer in Charge, Marine Inspection