

Upcoming Launch: New Application Submission Portal and Redesigned Website

The National Maritime Center (NMC) will officially launch its new online Application Submission and Additional Information Portal (ASAP) and redesigned website on **Monday January 26, 2026**. The transition to the new website will begin Friday, January 23, 2026, and users will experience a period of system unavailability during this transition.

Please note this new functionality is not associated with the ongoing development of the U.S. Coast Guard Navita® system. It is a separate effort to improve customer service until the U.S. Coast Guard Navita® is fully operational.

What's Changing on January 26, 2026:

1. ASAP – Fast. Secure. Convenient.

- Submit merchant mariner credential (MMC) applications.
- Submit medical certificate (MC) applications.
- Upload supporting or additional documents for existing MMC or MC applications.

To help mariners prepare for the transition, a step-by-step tutorial demonstrating how to use ASAP is available. Mariners are strongly encouraged to review the tutorial in advance of the January 26 launch.

Prepare Now: [ASAP Tutorial](#)

ASAP will be the primary method for submitting applications and additional documents for new and existing applications to the NMC. Submission options such as e-mail or fax will be significantly limited and eventually discontinued as part of this transition.

2. New and Improved Website – Clear. Simple. Customer-first navigation.

- Improved navigation and layout.
- Clearer “How to Apply” guidance.
- Easier access to credentialing information and customer support tools.

National Maritime Center

Mariner Ready, Mission Steady



These improvements are designed to simplify the process, reduce waiting times, and give you more control over your documents. For more information, visit the [NMC website](#).

If you have any questions about any of the upcoming changes, contact the NMC Customer Service Center, Monday through Friday 8:00 a.m. to 5:30 p.m. EST, by using the [NMC online chat system](#), by e-mailing IASKNMC@uscg.mil, or by calling 1-888-IASKNMC (427-5662).

We are committed to providing you with exceptional service and anticipate these offerings will bring added convenience and improved access to the services mariners rely on most.

Sincerely,

/P. A. Drayer/

Patrick A. Drayer
Captain, U.S. Coast Guard
Officer in Charge, Marine Inspection