

Mariner Credentials Lost Due to Hawaii Wildfires

In accordance with federal regulations, duplicate merchant mariner credentials (MMCs) may be issued free of charge to mariners whose credentials were lost or destroyed because of wildfires in the State of Hawaii. Affected mariners should follow the steps below to obtain an expedited replacement credential.

Provide a statement of loss to the National Maritime Center (NMC) via fax at (304) 433-3412 or via e-mail at <u>IASKNMC@uscg.mil</u>. The statement should contain <u>all</u> of the following:

- Mariner's full name
- Mariner's date of birth
- Mariner's reference number (MRN) (if you don't know the MRN, include the last four digits of the mariner's social security number)
- Mariner's current mailing address
- Mariner's current phone number and/or e-mail address
- Description of circumstances surrounding the loss/destruction of the credential.

Unless otherwise requested, any duplicate MMCs issued per the request process above will include a corresponding duplicate medical certificate, if previously issued. We will make every effort to have duplicate credentials mailed out the next business day. Alternatively, mariners may submit form <u>CG-719B</u>, <u>Application for Merchant Mariner Credential</u>, along with the information above, to one of the <u>Regional Exam Centers</u>. If your credential is unserviceable due to damage or your lost credential is subsequently found, that credential should be mailed to the NMC.

If you have questions or feedback regarding duplicate credentials, please contact the NMC via our <u>Online Chat or Ticketing System</u>, by e-mailing <u>IASKNMC@uscg.mil</u>, or by calling (888) IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Bradley W. Clare Captain, U.S. Coast Guard Commanding Officer