

## Mariner Training Provider (MTP) Updates

The extensions announced in our [bulletin](#) dated January 13, 2022, are having the desired effect. The inventory of courses awaiting evaluation has been reduced by more than two-thirds. MTPs are reminded:

- We continue to prioritize applications with a focus on original requests, modifications, and those renewals with upcoming expirations. We will evaluate a return to first in first out processing as dated inventory cycles out of the system.
- The January bulletin indicated MTPs should be responsive to requests for additional information (AI) regardless of any extension granted. Some providers have allowed AI requests to time out without response. Failure to address these requests will result in extensions being rescinded. If you are unable to provide a timely response, please request an extension in accordance with the information found in the AI letter. Communication is the key. Address any questions or concerns to [NMCCourses@uscg.mil](mailto:NMCCourses@uscg.mil).
- The January bulletin requested MTPs begin submitting renewal requests in July and at least 90 days in advance of expiration. We've noted the number of renewal requests is not keeping up with upcoming expirations.
- We continue to see the same deficiencies in course approval requests noted in our February 7, 2022, [bulletin](#). MTPs should review the common errors noted in that bulletin prior to submitting requests.

We appreciate your patience as we continue our efforts to drive and keep inventory down.

If you have any questions, concerns, or feedback, contact the NMC Customer Service Center by e-mailing [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil) or calling 1-888-IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Bradley W. Clare  
Captain, U.S. Coast Guard  
Commanding Officer