Homeport Course Completion Data Upload

Beginning on November 15, 2022, course completion data uploaded to the Homeport application, referred to as MTAD, failed to transfer to the mariner's training record in the Merchant Mariner Licensing and Documentation system. Coast Guard Information Technology personnel are working to fix the issue. Data uploaded to MTAD is not lost and will match to the mariner's training record as soon as system connectivity is restored. Training providers should continue to upload data AND provide students with an approved course completion certificate for submittal with their credential application. Training providers are encouraged to save a copy of the confirmed MTAD upload with course records.

If you have any questions, concerns, or feedback, contact the NMC Customer Service Center by e-mailing IASKNMC@uscg.mil or calling 1-888-IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Bradley W. Clare
Captain, U.S. Coast Guard
Commanding Officer