

Medical Certificate E-mail Application Delivery Issue

Any mariner who submitted an application for a medical certificate to MEDAIP@uscg.mil from September 21, 2021, through September 28, 2021, should resubmit their application package. Due to a technical issue, medical certificate applications submitted during this time period were not received at the National Maritime Center (NMC) and are not being processed.

The issue has been resolved and MEDAIP@uscg.mil is now available to receive medical certificate applications. Please note, you will not receive a response of application receipt upon resubmission. We sincerely apologize for the inconvenience.

The NMC Customer Service Center is available from 8:00 a.m. to 4:30 p.m. EST, Monday through Friday, for your questions. Mariners may reach our call center at 1-888-IASKNMC (427-5662) and IASKNMC@uscg.mil.

Sincerely,

/B. W. Clare/

Bradley W. Clare
Captain, U.S. Coast Guard
Commanding Officer