

Lapse in Appropriations & Partial Government Shutdown

Due to the partial government shutdown, the National Maritime Center (NMC) and all Regional Exam Centers (RECs) are closed until further notice. Customer walk-in service is suspended. Examinations and other REC appointments are cancelled, and REC appointment calendars are closed. Applications may continue to be e-mailed or mailed in and will be processed when the shutdown is over.

The following limited operations will be maintained:

- The Customer Service Center call center is open from 8:00 a.m. to 6:00 p.m. EST, Monday through Friday. You may reach the call center at 1-888-IASKNMC (427-5662) and IASKNMC@uscg.mil.
- The NMC website will provide updates on NMC and REC operating status.
- Applications or mariner training provider documentation can be e-mailed or mailed and will be processed when the partial shutdown is over.
- For questions regarding credentialing issues related to national security, please contact our call center at 1-888-IASKNMC (427-5662) or IASKNMC@uscg.mil.

The NMC understands the partial shutdown may affect our industry customers and stakeholders and we apologize for any potential inconvenience.

Sincerely,

/K. R. Martin/

Kirsten R. Martin
Captain, U.S. Coast Guard
Commanding Officer