

## Credentials Lost Due to Hurricanes Harvey & Irma

In accordance with federal regulations, duplicate Merchant Mariner Credentials (MMC) may be issued free of charge to mariners whose credentials were lost or destroyed as a result of Hurricane Harvey or Irma. Mariners should follow the steps below to obtain an expedited replacement credential:

- Provide a statement of loss to the National Maritime Center (NMC) via fax at 1-304-433-3412, via e-mail at [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil), or by calling 1-888-IASKNMC (1-888-427-5662). The statement should contain the following:
  - Mariner's full name
  - Mariner's date of birth
  - Mariner's reference number (MRN) (if you don't know the reference number, include the social security number)
  - The mailing address that the replacement credential should be sent to
  - Current phone number and/or e-mail address that we can use to contact the mariner in the event of questions
  - Description of the circumstances surrounding the loss/destruction of the credential

Unless otherwise requested, any duplicate MMCs issued per the request process above will include a corresponding Medical Certificate, if previously issued. We will make every effort to have duplicate credentials mailed out the next business day. Alternatively, mariners may submit form [CG-719B](#), Application for Merchant Mariner Credential, to one of the Regional Exam Centers (REC) with the information above. If your credential is unserviceable due to damage or your lost credential is subsequently found, that credential should be mailed to the NMC.

If you have questions or feedback regarding duplicate credentials, please contact the NMC via our [Online Chat or Ticketing System](#), by e-mailing [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil), or by calling 1-888-IASKNMC (1-888-427-5662).

Sincerely,

/K. R. Martin/

Kirsten R. Martin  
Captain, U.S. Coast Guard  
Commanding Officer