

Credentials Lost Due to Hurricane Matthew

In accordance with Federal Regulations, duplicate Merchant Mariner Credentials (MMCs) may be issued free of charge to mariners whose credentials were lost or destroyed as a result of Hurricane Matthew. Mariners should follow the steps below to obtain an expedited replacement credential.

- Fax (1-304-433-3412) or e-mail (IASKNMC@uscg.mil) a statement of loss to the National Maritime Center (NMC). The statement should contain the following:
 - Mariner's full name
 - Mariner's date of birth
 - Mariner's Reference Number (If you don't know the reference number, include the Social Security number.)
 - The mailing address that the replacement credential should be sent to
 - Current phone number and/or e-mail address that we can use to contact the mariner in the event of questions
 - Description of the circumstances surrounding the loss/destruction of the credential.

We will make every effort to have duplicate credentials mailed out the next business day. Alternatively, mariners may submit a CG-719B application to one of the Regional Exam Centers (RECs) with the information above. If your credential is unserviceable due to damage, or your lost credential is subsequently found, that credential should be returned to:

**Commanding Officer
U.S. Coast Guard
National Maritime Center
100 Forbes Drive
Martinsburg, WV 25404**

If you have questions or feedback regarding duplicate credentials, please contact the NMC by using our [Online Chat or Ticketing System](#), by e-mailing IASKNMC@uscg.mil, or by calling 1-888-IASKNMC (427-5662).

Sincerely,

/K. R. Martin/

Kirsten R. Martin
Captain, U.S. Coast Guard
Commanding Officer