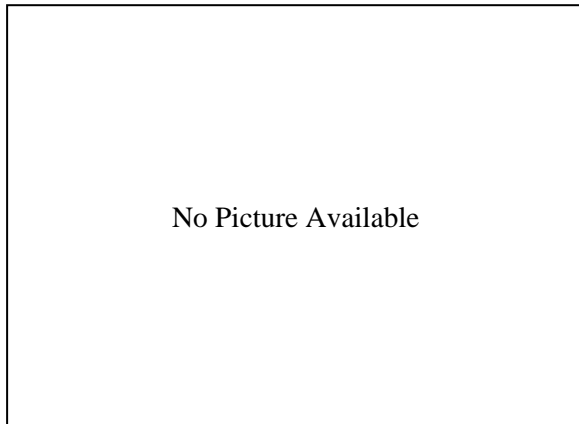


Best Practice: Centralized Command Center



Category:	Electronic Surveillance
Location:	Port of Vancouver, Canada
Date Observed:	October 2005
POC:	Mr. William Keenlyside 604 315 3817
WWW:	N/A

Description: Centralized command center that monitors and coordinates emergency response operations for the entire port complex.

Discussion: The centralized command center for the Port of Vancouver receives video feeds from an array of Close Circuit Television (CCTV) cameras positioned throughout the port. The command center is linked into the port's secure Local Area Network, which forms a public security information intranet where various port agencies can log onto the system and view, in real time, the CCTV feeds as well as other port security information.

Potential Down-side: Although very unlikely, the potential for unauthorized persons to gain access to the video feed and or control use of the CCTV system exists. Other safeguards and access control measures would have to fail or be overcome for this to occur.

Conclusion: The command center effectively monitors terminal activities as well as provides a location to coordinate and direct incident management and response operations. Also, allowing other port agencies access to video feeds and other port security information provides an additional layer of security for the facility by increasing the number of personnel that may be watching the facility at any one time.

Cost: The costs would vary depending on the number of video monitors, CCTVs, and communications equipment installed.