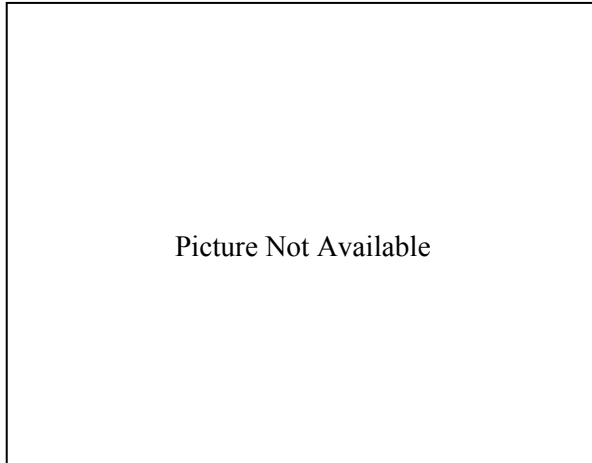


## **Best Practice: Harbor Bureau Websites**



<b>Category:</b>	Communication
<b>Location:</b>	Taichung Harbor Bureau, Taiwan
<b>Date Observed:</b>	July 2006
<b>POC:</b>	Harbor Bureau, Taiwan
<b>WWW:</b>	<a href="http://www.tchb.gov.tw/ENG/e_isps.php">http://www.tchb.gov.tw/ENG/e_isps.php</a>

**Description:** Harbor Bureau websites.

**Discussion:** The various Harbor Bureaus within Taiwan maintain websites that provide security level information and vessel movement updates. Shipping Companies and port facility operators can log onto the website for real time information. This addition to a pre-existing website provides instant communications of security information.

**Potential Down-side:** The start up costs and continued maintenance of a website could be insurmountable for some agencies. The responsible agency would also have to address website access issues. They may consider implementing a password system to protect information that should not be available to the general public.

**Conclusion:** A website could serve as an effective means of disseminating security information. Start up costs could be high but easy access to real time information may make it worthwhile.

**Cost:** The initial cost of purchasing the equipment and continued maintenance and training could preclude some agencies from pursuing a website. As more agencies develop websites for other programs, they may want to consider the inclusion of ship and port facility security information to improve communications with all stakeholders.