

Homeport 2.0 FAQs for Coast Guard Community Owners

1. *Why are we making this change? What advantage is there?*

Legacy Homeport Internet Portal is at the end of its lifecycle, and an upgrade to Homeport 2.0 is required to keep pace with technological advancements. These changes will not only result in an all around better user experience, but information stored in the Homeport will be more secure.

2. *Where will I find new information about the migration?*

The Homeport 2.0 Project Team will provide critical updates via email distribution and through the public-facing project website, <http://www.uscg.mil/hq/cg5/cg544/homeport%202-0.asp>. In addition, we will hold periodic virtual town hall sessions, during which community owners may ask questions or discuss challenges they're encountering.

3. *Where can I go for help during the content migration period?*

A complete list of contacts can be found in the Homeport 2.0 Application Points of Contact document located on the project site <http://www.uscg.mil/hq/cg5/cg544/homeport%202-0.asp>.

4. *Will my user logon information change?*

Coast Guard users will keep the same logon information. Non-Coast Guard users will be prompted to enter a new password upon initial login to Homeport 2.0.

5. *When a community is recreated in Homeport 2.0, will all the current Legacy Homeport participants in that community automatically have access in 2.0?*

Community owners will have the same level of access in Homeport 2.0 that they had in Legacy. All existing community members will be granted the "read (can view pages and list items and download documents)" permission. Community owners should validate that their community members have the appropriate level of access and adjust those levels accordingly.

6. *Is there a user guide available to help me through the migration process?*

Yes, a Self-Migration Reference Guide has been created. Homeport 2.0 is developed in SharePoint 2013, which has a built in function to assist users through basic site navigation. Community owners should begin downloading the content they want carried over from Legacy Homeport to their local drives now. Once Homeport 2.0 is available, they will be able to upload the content to their designated sites.